

AUCOCISCO III

# Maine Brain Injury and Stroke **RESOURCE DIRECTORY**



biausa.org/maine





#### Brain Injury Association of America, Maine Chapter

126 Western Ave., #261 Augusta, ME 04330 Website: www.biausa.org/maine Email: BIAMaine@biausa.org



#### Brain Injury Association of America, Inc. Website: www.biausa.org National Brain Injury Information Center: 800-444-6443



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# THE BRAIN INJURY ASSOCIATION OF AMERICA -MAINE CHAPTER (BIAA-ME)



BIAA-Maine Chapter (BIAA-ME) serves the more than 10,000 Mainers affected by brain injury, their families, and the professionals who provide caring services after brain injury. BIAA-ME provides advocacy, education, and information about brain injury to all those in need who have sustained an acquired brain injury. A free monthly e-newsletter published by BIAA-ME helps keep Mainers informed about important issues and BIAA-ME events. To subscribe, email BIAMaine@biausa.org.

# **BIAA-ME SERVICES & SUPPORT**

#### MAINE BRAIN INJURY INFORMATION CENTER

#### Toll-free: 800-444-6443

#### E-mail: BIAMaine@biausa.org

BIAA-ME offers free personalized information, direction to available services, and support through the Maine Brain Injury Information Center. A toll-free phone call connects persons living with a brain injury, family members or friends, professionals, and the public with an experienced brain injury specialist. Inquiries may also be e-mailed.

#### **NEURO-RESOURCE FACILITATION (NRF)**

BIAA-ME operates the Maine Acquired Brain Injury NeuroResource Facilitation program, a service supported through a contract with the Maine Department of Health and Human Services, Office of Aging and Disability Services. NeuroResource Facilitation services are personalized to an individual's situation using a collaborative process that involves participants (individuals living with a brain injury and

their personal support systems) working together with BIAA-ME to achieve agreed upon goals. For more information about the BIAA-ME NeuroResource Facilitation program, call 800-444-6443.

#### SUPPORT GROUPS

#### Webpage link: www.biausa.org/find-bia/states/ maine/resources-support

Brain injury support groups are available in Maine and serve to help Mainers living with a brain injury and their families to know that they are not alone. Being part of a strong local support network makes a huge difference in coping after you or a loved one sustains a brain injury. To see a list of current brain injury support groups, visit our website or call the Maine Brain Injury Information Center at 800-444-6443.

#### **BRAIN INJURY EDUCATION**

BIAA-ME provides a variety of educational resources for persons affected by brain injury, their families/ caregivers, and the professionals who serve them. These resources include an annual conference and resource fair, webinars, booklets, and brochures. BIAA-ME provides Brain Injury Fundamentals and Certified Brain Injury Specialist training throughout the state, offers educational programs for community service providers, and cross-trains substance use disorder and brain injury professionals about co-occurring brain injury and substance use disorders.

# **BRAIN INJURY FUNDAMENTALS**

Brain Injury Fundamentals is a training and certificate program designed by BIAA to address the unique needs and challenges of those who care for or encounter individuals living with a brain injury. This includes nonlicensed direct care staff, facility staff, family members, friends, first responders, and others in the community. The training course covers essential topics such as:

- Cognition
- Guidelines for interacting and building rapport
- Brain injury and behavior
- Medical complications
- Safe medication management
- Families coping with brain injury

The Brain Injury Fundamentals course is grounded in adult learning principles to maximize participant engagement and application through an interactive workbook. Using real-life scenarios to anchor the course concepts, participants learn about the challenges people face following brain injury and the types of support they need. For more information, contact the BIAA office at acbis@biausa.org.

# STATE OF MAINE SERVICES & **SUPPORT**

#### Maine Department of Health and Human Services 109 Capitol St.

11 State House Station Augusta, ME 04333 Phone: 207-287-3707 TTY: Maine Relay 711 Website: maine.gov/dhhs

The Maine Department of Health and Human Services includes many agencies that provide services and benefits to individuals living with a brain injury, stroke, and other disabilities. Be sure to ask about other services, benefits, or programs that may be available to meet your needs when meeting with an eligibility specialist at a local office or when calling for information.

#### Office of Aging and Disability Services (OADS)

Maine Department of Health and Human Services SHS #11, 41 Anthony Ave. Augusta, ME 04333 Phone: 207-287-9200 Toll-free: 800-262-2232 TTY: Maine Relay 711 Website: maine.gov/dhhs/oads

The Maine Office of Aging and Disability Services (OADS) is the primary Maine state agency that supports Mainers living with a brain injury. In addition to providing services specifically designed for individuals living with brain injuries and their families, OADS also provides adult protective, intellectual and developmental disability, long-term care, and aging and community services to the people of Maine.

#### Maine Access Navigator Tool (MANT)

DHHS - Office of Aging and Disability Services Website: me.accessgov.com/oads/Forms/Page/meaccess-navigator/self-screening/1

MANT is an online self-screening and referral tool for adults, their family members, friends and care partners. Users of this tool can voluntarily and confidentially answer questions about many life domains such as Housing, Transportation, Food Security/Nutritional Needs, and Safety. MANT will then provide tailored referrals to the most appropriate resources available to help address the user's unmet needs.

#### Medicaid (MaineCare)

DHHS – Office of MaineCare Services 11 State House Station Augusta, ME 04333-0011 Toll-free: 855-797-4357 Website: maine.gov/dhhs/oms

MaineCare (Maine's Medicaid Program) is a health insurance program managed by the Maine Department of Health and Human Services (DHHS). It pays for the medical expenses of people who are unable to pay some or all of their own medical expenses. MaineCare eligibility is based on income, age, and family situations.

- There are several different ways to apply for MaineCare:
- Call the Office of MaineCare Services to see if you are eligible, to apply or to report changes.
- Visit your local DHHS district office and apply inperson. You can speak with an eligibility specialist who will help determine whether you are eligible for MaineCare and answer questions about the application process and benefits.
- Apply online at MyMaineConnection.gov or visit the DHHS Office of Family Independence (OFI) webpage for more options. Applications for MaineCare are processed by OFI.



#### **My Maine Connection**

DHHS – Office for Family Independence (OFI) Toll-free: 855-797-4357 Website: mymaineconnection.gov

Through My Maine Connection, information and applications are available for a wide range of programs and services offered by the state of Maine. Some of the programs and services include: MaineCare; Food Supplemental Nutrition Assistance Program (SNAP); Temporary Assistance for Needy Families with Children (TANF); Emergency Assistance, and Education Assistance for Parents/Caretakers. Eligibility requirements vary by program.

Website: mymaineconnection.gov/benefits/

#### **Adult Protective Services & Guardianship**

Maine Department of Health and Human Services Toll-free: 800-262-2232

Website: maine.gov/dhhs/oads/get-support/aps Online Reporting Form: maine.gov/dhhs/oads/getsupport/aps/report-abuse-neglect-exploitation

APS provides or arranges for services to protect incapacitated and/or dependent adults in danger. APS staff also petition for public Guardianship and/or Conservatorship of incapacitated adults when all less restrictive alternatives have failed.

#### State of Maine Brain Injury Identification Card

Maine Bureau of Motor Vehicles (BMV) Phone: 207-624-9000, ext 52114 Application form: maine.gov/sos/bmv/forms/ Braininjuryform.pdf

This is a wallet sized card that identifies a person as having a brain injury. There is an application for this card. The application must be signed by a medical professional who can confirm a diagnosis of brain injury. There is a \$5 fee for the Brain Injury ID card.

#### MAINE WAIVER PROGRAMS

#### MaineCare – Home and Community Based Services (HCBS) Waiver Programs

The HCBS waiver programs offer expanded services and supports for people with disabilities and chronic health conditions who receive Medicaid. The purpose of these HCBS waiver programs is to provide services and supports that will help people remain in their own homes and communities rather than being admitted to an institutional care setting, such as a nursing home. To qualify for these waiver programs, a person must meet certain financial and medical eligibility requirements. You can apply for more than one waiver program and be on several waitlists at the same time. However, you can only get services through one waiver program.

#### In Maine, there are five HCBS waiver programs:

- Section 18: HCBS for Adults with Brain Injury
- Section 19: HCBS for the Elderly and Adults with Disabilities
- Section 20: HCBS for Adults with Other Related Conditions
- Section 21: HCBS for Members with Intellectual Disabilities or Autistic Disorder
- Section 29: HCBS Support Services for Members with Intellectual Disabilities or Autistic Disorder

Section 18 (the Brain Injury Waiver) is the primary MaineCare waiver program that serves adults with acquired brain injury. However, some of the other waiver programs may also be helpful. For example, Section 19 and 20 may provide home and community based services that support needs of a person diagnosed with an acquired brain injury.

#### Section 18: Brain Injury Waiver for Adults with **Brain Iniurv**

DHHS, Office of Aging and Disability Services Phone: 207-287-9200 (ask to speak with a Brain Injury Case Coordinator)

Waiver overview & forms: maine.gov/dhhs/oads/ get-support/adults-with-brain-injury

The Maine Brain Injury Waiver Program is one of the five Home and Community Based Service (HCBS) programs offered through MaineCare. The Brain Injury Waiver is tailored to people with a diagnosis of acquired brain injury (ABI). Services may include assistive technology, care coordination, home supports, non-medical transportation, career planning, and more.

To be eligible for the Brain injury waiver, a person must:

- Be age eighteen (18) or older
- Have a diagnosis of acquired brain injury
- Meet medical and financial eligibility requirements for the program

#### **Application process:**

Fill out the application forms. Links to these forms are located on the OADS website and include:

- Brain Injury Waiver Application form
- Authorization- Release of information for Maximus (Maine's Assessing Services Agency)
- Authorization- Release of Information for the Brain Injury Association of America Maine
- Brain Injury Community Choice Letter

Additionally, you will need an evaluation and written report from either a neuropsychologist or a physiatrist. A physiatrist is a doctor of physical medicine and rehabilitation. If you are getting an evaluation by a physiatrist, it must be a physiatrist who works with brain injury.

#### Applications materials can be faxed or mailed to OADS

Fax: 207-287-9229 DHHS – OADS Attn: Brain Injury Case Coordinator 41 Anthony Avenue, SHS #11 Augusta, Maine 04333-0011

#### **Next Steps:**

When your application is received and complete, then DHHS-OADS will make a referral to Maximus on your behalf. Maximus is Maine's Assessing Services Agency. A Maximus assessment is free. This assessment determines a person's medical eligibility for the waiver programs. If Maximus decides that a face-to-face assessment is needed, they will contact you and schedule an appointment to come out to your home.

After the Maximus assessment is completed, you will receive a letter of determination, stating whether you were found medically eligible for the Brain Injury Waiver program. If you are medically eligible for the waiver services, then your name will be placed on a waitlist. The waitlist for services is lengthy.

When your name comes up on the waiver waitlist, you will receive a letter stating that you have a "funded

offer" through the Brain Injury Waiver program. At this point, you will be connected to a Brain Injury Case Coordinator who will help coordinate the services.

#### OTHER HEALTHCARE RESOURCES

**Consumers for Affordable Healthcare (CAH)** P.O. Box 2490 Augusta, ME 04338 Phone: 207-622-7083 Toll-free: 800-965-7476 TTY: 877-362-9570 Website: mainecahc.org

Nonprofit organization that provides free information and help in understanding health care coverage options and costs in Maine. They also can help callers enroll in MaineCare, find dental care resources, understand common healthcare terms, file an appeal or complaint and find other programs that may reduce health care and drug costs.

coverME.gov Toll-free: 866-636-0355 Maine Relay 711 Website: coverme.gov Find a broker or Maine Enrollment Assister: coverme.gov/find-help-near-you

coverME.gov is the website for the Maine Health Insurance Marketplace. The website is designed to help people find affordable health care coverage and includes tools for plan comparisons, information about financial help, a FAQs page for people who have recently lost MaineCare coverage, and more.

# Maine Brain Injury **INFORMATION CENTER** 1-800-444-6443

www.biasusa.org/maine

# BIAMaine@biausa.org



#### Medicare

Medicare is a health insurance program available through the Centers for Medicare and Medicaid Services (CMS). While most commonly used by people aged 65 or older, younger people with disabilities resulting from brain injury and stroke may be eligible for Medicare. Medicare helps pay for health care costs but does not pay for all expenses or for long-term care. For more information, visit www.medicare.gov.

#### **Social Security**

Toll-free: 800-772-1213 Website: ssa.gov Link to online forms: ssa.gov/forms

# ADA ASSISTANCE & ADVOCACY

Americans with Disabilities Act (ADA) Information Line: 800-514-0301 TTY: 833-610-1264 Introduction to the ADA: ada.gov/topics/intro-to-ada/ Guide to Disability Rights Laws: ada.gov/resources/ disability-rights-guide/

The ADA is a civil rights law that prohibits discrimination against individuals with disabilities in all areas of public life including jobs, schools, transportation, and all public and private places that are open to the public. The purpose of the law is to make sure that people with disabilities have the same rights and opportunities as everyone else.

When you call the ADA Information line, an accessibility specialist can answer questions and provide information regarding requirements of the ADA, how the ADA applies to your situation, how to file a complaint, and answers to technical questions.

#### **Disability Rights Maine (DRM)**

160 Capitol St., Suite 4 Augusta, ME 04330 Phone: 207-626-2774 (V/TTY) Toll-free: 800-452-1948 (V/TTY) Email: advocate@drme.org Website: drme.org/brain-injury

DRM is Maine's designated Protection & Advocacy

agency for people with disabilities. DRM represents people whose rights have been violated or who have been discriminated against based on their disability. DRM also provides training on rights and self-advocacy and advocates for public policy reform.

#### **Equal Employment Opportunity Commission (EEOC) Regional Office:**

JFK Federal Building 15 New Sudbury St., Room 475 Boston, MA 02203-0506 Toll-free: 800-669-4000 Website: eeoc.gov

The EEOC is responsible for enforcing federal laws that make it illegal to discriminate against a job applicant or an employee because of the person's disability, race, color, religion, sex, national origin, age, or genetic information. To file a complaint and schedule an intake appointment with an Equal Opportunity Investigator, visit EEOC's online portal system: publicportal.eeoc. gov/Portal/Login.aspx

#### Job Accommodation Network (JAN) Toll-free: 800-526-7234 TTY: 877-781-9403 Website: askjan.org

JAN is a service that provides free, expert, and confidential guidance on workplace accommodations and disability employment issues. JAN can help individuals with disabilities explore accommodation ideas and provide practical suggestions for requesting and negotiating reasonable accommodations with an employer.

#### **Maine Equal Justice**

126 Sewall St.

Augusta, ME 04330 Phone: 207-626-7058 Toll-free: 866-626-7059 Online contact form: maineequaljustice.org/contact-us Website: maineequaljustice.org Legal Help: maineequaljustice.org/site/assets/ files/4221/legal\_help\_flyer.pdf

Maine Equal Justice is a nonprofit civil legal aid and economic justice organization. They provide direct

legal services and representation with a focus on helping people with low income. There is no fee for their services; however, their resources are limited. They take on cases or issues where they can help the most people at the same time, specifically cases that help people with low income meet their basic needs and improve their financial circumstances. Their website also offers valuable information and resources pertaining to food assistance, health care, housing and utilities, unemployment insurance and more.

# Maine Long-Term Care Ombudsman Program

61 Winthrop St. Augusta, ME 04330 Phone: 207-621-1079 Toll-free: 800-499-0229 Email: MLTCOP@MaineOmbudsman.org Website: maineombudsman.org

The Maine Long-Term Care Ombudsman Program is an advocacy program for long-term care consumers. Services provided by the Ombudsman program are free and confidential. This program serves residents of nursing homes, assisted housing programs including residential care and assisted living, and consumers receiving home services including homemaker, adult day programs, and hospice. This program also serves patients in hospitals who are facing barriers in accessing long-term care services.

# AGING & DISABILITY RESOURCE **CENTERS (ADRC)**

The Maine ADRC is an initiative of the U.S. Department of Health and Human Services. In Maine, there are five ADRCs. These centers answer questions about options for in-home, communitybased, and long-term support and services. They also offer Medicare counseling, wellness and nutrition programs, and family caregiver support. To learn more about the services offered through your local ADRC, find the center that serves your county.

#### Toll-free: 877-353-3771

Website: maine.gov/dhhs/oads/get-support/olderadults-disabilities/area-agencies-on-aging

# THE VOICE OF AWARENESS, ADVOCACY AND PROGRESS

#### ANDROSCOGGIN, FRANKLIN, AND OXFORD COUNTIES

**Seniors Plus** 8 Falcon Rd. Lewiston, ME 04240 Toll-free: 800-427-1241 Website: seniorsplus.org

Additional satellite offices in Wilton and Norway

#### **AROOSTOOK COUNTY**

#### **Aroostook Agency on Aging**

260 Main St. Presque Isle, ME 04069 Phone: 207-764-3396 Toll-free: 800-439-1789 Email: info@aroostookaging.org Website: aroostookaging.org

#### CUMBERLAND AND YORK COUNTIES

(Does not include Brunswick and Harpswell)

#### Southern Maine Agency on Aging

Sam L. Cohen Center 30 Barra Rd. Biddeford, ME 04005 Phone: 207-396-6500 Toll-free: 800-427-7411 Maine Relay 711 Email: info@smaa.org Website: smaaa.org

#### HANCOCK, PENOBSCOT, PISCATAQUIS, AND WASHINGTON COUNTIES

#### **Eastern Area Agency on Aging**

240 State St. Brewer, ME 04412 Phone: 207-941-2865 Toll-free: 800-432-7812 Email: info@eaaa.org Website: eaaa.org

#### KENNEBEC, KNOX, LINCOLN, SADAHOC, SOMERSET, AND WALDO COUNTIES

(Includes Brunswick and Harpswell)



#### **Spectrum Generations, Home Office**

One Weston Ct., Suite 109 Augusta, ME 04330 Toll-free: 800-639-1553 Email: info@spectrumgenerations.org Website: spectrumgenerations.org

Additional locations in Belfast, Brunswick, Damariscotta, Hallowell, Skowhegan, Waterville

# ASSISTIVE TECHNOLOGY & ADAPTIVE EQUIPMENT

Assistive Technology (AT) is any piece of equipment or product that makes it easier for someone with a disability to live more independently and safely, to work at a job, learn in school, to get out into the community, or pursue play and leisure. Examples include communication devices, power lifts, wheelchairs, adapted vehicles, eye-gaze trackers, environmental controls, and smart home technology.

The service providers listed in this section may provide or assist with the identification, modification, funding, and/or acquisition of the AT that can make everyday life easier after a brain injury. Many offer loaner devices, device demonstrations, and device reuse programs.

#### Alpha One

Maine's Center for Independent Living (CIL) 115 Thames St., Portland, ME 04101 Mailing: P.O. Box 1870, Portland ME 04104 Toll-free: 800-640-7200 Email: info@alphaonenow.org Website: alphaonenow.org

Home accessibility consultation, Adaptive Equipment Loan Program (AELP), and ramp construction through their Critical Access grant program

#### **Disability Rights Maine (DRM)**

*Telecommunications Equipment Program (TEP)* 160 Capitol St., Suite 4 Augusta, ME 04330 Phone: 207-797- 7656 x107 Toll-free: 800-639-3884 Website: drme.org/assistive-technology

DRM provides advocacy assistance to individuals who seek assistive technology services and devices. They also offer the Adaptive Telecommunication Equipment Program (TEP), which provides 'No' or 'Low' cost adaptive telecommunications equipment to low-income Maine residents who cannot use their home's conventional telephone due to physical and/or cognitive disability.



#### Happy at Home Seniors, LLC

Sherry Boothby, OTR/L, CLVT, SHSS, CDP, DCSCT, MS Phone: 207-558-1234 Email: sherry@happyathomeseniors.com Website: happyathomeseniors.com

Assistive technology for aging in place, low vision consultation, senior home safety assessment, dementia consultation, and aging life care management. Service area: one-hour radius from the town of Cumberland.

#### Hillary Helps U Learn

Hillary Goldthwait-Fowles, Ph.D., ATP Phone: 207-467-5850 Email: hillary@hillaryhelpsulearn.com Website: hillaryhelpsulearn.com

Assistive Technology consultation, evaluation, and training for all ages

#### The Iris Network

189 Park Ave. Portland, ME 04102 Phone: 207-774-6273 Email: info@theiris.org Website: theiris.org

Assistive technology for people with visual impairment or blindness

#### Maine AgrAbility

138 Pleasant St., Suite 1 Farmington, ME 04938-5828 Toll-free: 800-287-1478 Email: Maine.AgrAbility@maine.edu

Assists farmers, fishermen, and forest workers with disabilities so they can continue to have successful careers in agriculture.

#### Maine Assistive Technology Solutions

*Kelley S. Spencer, COTA/L, ATP* Phone: 207-321-1015 Email: kelleysmithatp@outlook.com

#### Maine CITE Coordinating Center

*University of Maine Augusta* 46 University Dr. Augusta, ME 04330 Phone: 207-621-3195 Website: mainecite.org

Maine Cite is designed to help make assistive technology more available to Maine residents. Services include AT device demonstrations and trainings, device loans, device reutilization, and information about alternative financing.

#### Maine CITE – AT4 Maine Phone: 207-621-3195 Website: at4maine.org

AT4Maine is a free service offered by Maine Cite. This program offers AT demonstrations and the option to borrow equipment to try out at school, home or work. This a "try it before you buy it" model. The AT4Maine website has an online AT library where you can search for available equipment. Maine Cite partners with five programs for demonstration and loan services.

#### AT4MAINE LOAN SERVICE PROVIDERS

Gallant Therapy Services 12 Shuman Ave., Suite 16 Augusta, ME 04330 Phone: 207-623-3900 Website: maineot.com/adaptive-equipment-loanprogram/

Adaptive equipment loan program through partnership with Maine Cite

#### **Pine Tree Society**

*Linda Bonnar, CCC-SLP, ATP* Phone: 207-386-5930 Email: communicationpathways@pinetreesociety.org Website: pinetreesociety.org

Assistive technology assessments, consultations and support

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#### Spurwink ALLTECH

295 Forest Ave., Suite 4 Portland, ME 04101 Phone: 207-232-6421 Email: ALLTECHinfo@spurwink.org Website: spurwinkalltech.org

Consultation, assessment, demo, and loaner program through partnership with Maine Cite

#### **University of Maine Farmington**

Center for Assistive Technology Spenciner Curriculum Materials Center 186 High St. Farmington, ME 04938 Phone: 207-778-7895 Email: umfmantorlibrary-group@maine.edu Website: umf.maine.edu/cmc/assistive-technologycollection/

The Center for Assistive Technology is a place to view AT devices, to receive instruction in their use and evaluation of the equipment, and to get information about AT in general. To get a list of AT devices at the Center, visit Maine CITE at4maine.org and search the University of Maine at Farmington.

#### **Seeing Hands Enterprises**

Roger R. Cusson Phone: 207-353-5007 Email: roger@rogercusson.com Website: rogercusson.com/seeing-handsenterprises

Assistive Technology Specialist

# CHIROPRACTIC NEUROLOGY

Chiropractic neurology (also known as functional neurology) utilizes diagnostic and treatment approaches to measure and improve the function of the brain and nervous system through specific chiropractic adjustments, neuromuscular re-education exercises, cognitive exercises, and stimulation of the vestibular (balance), auditory, visual or other sensory systems.

#### **Great Works Chiropractic**

Dr. Seth LaFlamme, Board Certified Chiropractic Neurologist 249 Main St. South Berwick, ME 03908 Phone: 207-704-0298 Website: greatworkschiro.com

#### MidCoast Chiropractic Neurology

Dr. Elizabeth McNally, Board Certified Chiropractic Neurologist 331 Maine St., Suite 12 Brunswick, ME 04011 Phone: 207-406-4874 Website: midcoastbrain.com

#### **Portland Chiropractic Neurology**

959 Congress St., Suite 1 Portland, ME 04102 Phone: 207-699-5600 Email: info@portchiro.com Website: portchiro.com

# **CONCUSSION**

#### **EVALUATION & TREATMENT**

**Neuropsychology and Concussion Management** Associates, PA Mailing address: P.O. Box 1145 Rockport, ME 04856 Phone: 207-594-2952 Website: ncmamaine.com

#### Maine Office Locations:

Rockport 220 Union St. (entrance on Huse St.) Rockport, ME 04856

Yarmouth 40 Forest Falls Dr., Suite 1 Yarmouth, ME 04096

#### **New Hampshire Office Location:**

**Dover** 

383 Central Ave., Suite LL50 Dover, NH 03820

#### Northern Light Concussion Care

Northern Light Health Center 895 Union St., Suite 12 Bangor, ME 04401 Phone: 207-973-7979 Website: northernlighthealth.org

#### Saco Bay Orthopaedic and Sports Physical Therapy

Neurologic Multidisciplinary Center 1274 Congress St., Third Floor Portland, ME 04102 Phone: 207-253-2410 Website: sacobaypt.com

#### Scarborough NeuroDevelopment Center

500 Southborough Drive, Suite 301 South Portland, ME 04106 Phone: 207-219-8300 Website: trainyourbrain.me

Outpatient speech-language pathology services, includes concussion management

#### **102 Outpatient NeuroRehabilitation Clinics**

There are eight Section 102 outpatient neurorehabilitation treatment clinics throughout the state of Maine. These clinics are paid for through MaineCare to offer physical, occupational, and speech therapies along with other services to help individuals living with a brain injury recover their physical, communicative, and cognitive abilities. Individuals who are not eligible for MaineCare may also receive services from the 102 Clinic programs. Call the clinic in your area and ask if they take your insurance plan.

For a full list of the 102 Neurorehabilitation Outpatient Clinics, refer to the 'Rehabilitation' section of this Directory under 'Outpatient'.

#### **VISION / CONCUSSION**

A Concussion is a type of traumatic brain injury (TBI) that affects brain function, including vision. Many patients who have suffered a concussion will experience visual symptoms. Visual symptoms may include: double vision, difficulty focusing, light sensitivity, difficulty shifting gaze quickly from one

point to another, fatigue, headaches, blurred vision, difficulty with concentration, memory, balance and coordination. If you are experiencing visual symptoms, it is advisable to seek evaluation by a neurooptometrist.

#### **NEURO-OPTOMETRISTS**

Neuro-Optometrists diagnose and treat neurological conditions that impact the visual system. They can help patients rehabilitate their vision with specific optical lenses and re-training exercises.

#### **Harbor View Eye Care**

Dr. Krishna Krithivas, O.D. 743 Broadway South Portland, ME 04106 Phone: 207-799-3031 Website: harborvieweye.com

Evaluation and vision therapy for visual changes related to Acquired Brain Injury (ABI) and Post-Concussion Syndrome (PCS)

# **Seacoast Vision Care** Dr. Nathan Corbell, Ph.D., O.D. Neuro-optometrist 25 Hannaford Dr. Scarborough, ME 04074 Phone: 207-396-6603 Website: seacoastvisioncare.com Evaluation and neuro-optometric rehabilitation for

patients with visual deficits resulting from a brain injury.

#### **Visual Victory Training Center**

Dr. Amy Pruszenski, O.D. 150 Griffin Rd., Suite #3 Portsmouth, NH 03801 Phone: 603-766-4548 Website: visualvictorytraining.com

Evaluation and neuro-optometric rehabilitation



#### CHIROPRACTIC TREATMENT / CONCUSSION

#### **Great Works Chiropractic**

Dr. Seth LaFlamme, Board Certified Chiropractic Neurologist 249 Main St. South Berwick, ME 03908 Phone: 207-704-0298 Website: greatworkschiro.com

#### MidCoast Chiropractic Neurology

331 Maine St., Suite 12 Brunswick, ME 04011 Phone: 207-406-4874 Website: midcoastbrain.com

#### **Portland Chiropractic Neurology**

959 Congress St., Suite 1 Portland, ME 04102 Phone: 207-699-5600 Website: portchiro.com

#### CONCUSSION SUPPORT

**Concussion Alliance** Website: concussionalliance.org

Nonprofit organization that provides concussion education and resources.

#### **Concussion Legacy Foundation (CLF)**

General Inquiries: 857-244-0810 Email: info@concussionfoundation.org HelpLine link: concussionfoundation.org/helpline Zoom Support Groups: concussionfoundation.org/ peer-support

Facebook Group, Post Concussive Syndrome Resources: facebook.com/groups/pcsresources/

CLF is a nonprofit organization that supports all people affected by concussion. CLF offers monthly support groups via Zoom. They also offer a 1-on-1 Peer Support Connection Program. The PCS Resources Facebook group is a community focused on providing resources, support and hope to those affected by ongoing concussion symptoms and Post-Concussion Syndrome (PCS).

#### **CRASHCOURSE - Concussion Story Wall** Website: concussionstorywall.org

Hear survivors and caregivers tell their stories. A collection of more than 4,000 personal accounts with concussions, from injury to diagnosis, recovery and beyond.

#### Maine Brain Injury Support Groups Helpline: 800-444-6443

BIAA-ME website: biausa.org/find-bia/states/maine/ resources-support

For a current list of brain injury support groups, please call the Brain Injury Association of America (BIAA) Information Helpline or visit the BIAA-ME website and search under 'Resources and Support'.

# **COUNSELING SERVICES**

MAINE CRISIS HOTLINE 888-568-1112 SUICIDE AND CRISIS LIFELINE: CALL OR TEXT 988 Online Chat: 988lifeline.org

If you are concerned about yourself or someone else, call the crisis hotline to connect to your closest crisis center.

#### PEER SUPPORT

Maine Intentional Warm Line, available 24/7 Phone: 1-866-771-9276 (WARM)

Mental health peer-to-peer phone support line for adults, aged 18 and older. Offers mutual conversations with a trained peer specialist who has life experience with mental health recovery.

#### FEDERAL ORGANIZATIONS

#### Substance Abuse and Mental Health Services **ADMINISTRATION (SAMHSA)**

National Helpline: 800-662-4357 TTY: 800-487-4889 Text your zip code to 435748 (HELP4U) Website: samhsa.gov Website: findtreatment.gov

SAMHSA National Helpline is a free, confidential 24/7/365 day-a-year treatment referral and information service (in English and Spanish) for individuals and families facing mental and/or substance use disorders. This service provides referrals to local treatment facilities, support groups, and community-based organizations.

#### **STATE PROGRAMS & OTHER SUPPORTS**

Office of Behavioral Health (OBH)

41 Anthony Ave. #11 State House Station Augusta, ME 04333 Phone: 207-287-2595 TTY: Maine Relay 711 Website: maine.gov/dhhs/obh/

The Maine Office of Behavioral Health's (OBH) role is to support Maine residents with mental health, substance abuse, and co-occurring disorders in living not only symptom free, but with dignity, hope, and meaning. The Office partners with providers, communities, and individuals to offer support, resources, education, training, technical assistance, and services.

#### **211 Maine Mental Health Services**

Phone: dial 211 or 866-811-5695 Out of State: 877-463-6207 OR text your zip code to 898-211 Website: 211maine.org/mental-health/

2-1-1 is a telephone number available in Maine statewide 24/7/365. It is answered by real people who can help you in locating a variety of resources closest to your location. Calling 2-1-1 is always confidential. Services can also be located by accessing the 211 website. Resources for behavioral/mental health are located by selecting Mental Health Services and a zip code.

#### National Alliance on Mental Illness-Maine (NAMI-Maine)

52 Water St. Hallowell, ME 04347 Toll-free: 800-464-5767 Press 1 Email: info@namimaine.org Website: namimaine.org

Support, education, and advocacy

# THE VOICE OF AWARENESS, ADVOCACY AND PROGRESS

#### **BEHAVIORAL HEALTH CENTERS**

**Aroostook Mental Health Services (AMHC)** Call Center: 800-244-6431

Website: amhc.org/mentalhealth/

Serves Aroostook, Hancock, and Washington Counties

#### **Community Health and Counseling Services**

42 Cedar St. Bangor, ME 04401 Toll-free: 800-924-0366 Phone: 207-947-0366 Website: chcs-me.org/mental-health/

Serves Aroostook, Hancock, Penobscot, Piscataguis, Somerset, and Washington counties

#### Kennebec Behavioral Health (KBH) Access Center: 888-322-2136 Email: info@kbhmaine.org Website: kbhmaine.org/services/

Five clinic locations serving Midcoast Maine: Augusta, Farmington, Skowhegan, Waterville, and Winthrop

**Brain Injury Association of America • Maine Chapter** 

BRAIN INJURY ASSOCIATION

OF AMERICA - MAINE

126 Western Avenue, #261 Augusta, ME 04330 E-Mail: BIAMaine@biausa.org Website: www.biausa.org/maine

For brain injury information and resource information, contact BIAA's Maine Brain Injury **Information Center:** Call 800-444-6443 Toll-free Monday-Friday, 9 a.m.-5 p.m. E-mail: MaineBrainInjuryInfo@biausa.org



#### **Maine Behavioral Healthcare**

Referral Line: 844-292-0111 Website: mainehealth.org/maine-behavioralhealthcare/care-and-services

#### Outpatient Locations: Belfast, Biddeford, Damariscotta, Farmington, Norway, Portland, Rockland, Springvale

Hospital Locations: Biddeford, Brunswick, Portland, Rockport, Westbrook

#### **Oxford County Mental Health Services (OCMHS)**

A department under Community Concepts, Inc. Phone: 207-364-3549 Website: ocmhs.org Email: info@ocmhs.org

Serves Androscoggin, Franklin, and Oxford counties

#### **Office Locations:**

Rumford 150 Congress St. Rumford, ME 04276

**South Paris** 17 Market Square South Paris, ME 04281

#### **Spurwink Services**

901 Washington Ave., Suite 100 Portland, ME 04103 Phone: 888-889-3903 Website: spurwink.org/adult-and-family/ adultbehavioralhealth

Serves Androscoggin, Franklin, northern Cumberland, and Oxford counties

#### Sweetser's Certified Community Behavioral Health Clinic (CCBHC)

To schedule an intake appointment: 800-434-3000 Email: info@sweetser.org Website: sweetser.org/certified-communitybehavioral-health-clinic/

Serves Midcoast Maine including Sagadahoc, northern Cumberland, and parts of Lincoln and Androscoggin counties.

#### Wabanaki Public Health and Wellness

Wabanaki Care Line: 844-844-2622 General Assistance: 800-349-5006 Email: hello@wabanakiphw.org Website: wabanakiphw.org/departments/healthand-wellness/

#### COUNSELORS WITH BRAIN INJURY EXPERIENCE

Michelle Houser, LCPC, LADC, QBISP P.O. Box 162 Saco, ME Phone: 207-590-5995 Email: michellehouser.lcpc@gmail.com

Qualified brain injury support provider. Offers telehealth.

#### **Counseling and Trauma Therapy Associates** Pam Kern, MS, LMSW-CC

222 Auburn St., Suite 201 Portland, ME 04103 Phone: 207-405-3911 Email: pkern@catt-associates.com (MaineCare only) Website: catt-associates.com

Pam also has a Private Practice (private pay) Private Practice email: pam@pamkern.com Specialty areas: trauma, cognitive injuries and disease, life transitions

#### Tammy Miranda, LCPC, CBIS

110 Main St., Suite 1508 Saco, ME 04072 Phone: 207-602-8660 Email tammymiranda.lcpc@gmail.com

#### Tiffany Robinson, M.A., LCPC-C

74 Winthrop St. Augusta, ME 04330 Phone: 207-200-1254 Email: trobinsoncounseling@gmail.com

Serves Augusta, Waterville, and Lewiston-Auburn

#### TOOLS TO LOCATE COUNSELING SERVICES

**Health Affiliates Maine** Network of clinicians, statewide 306 Rodman Rd.

Auburn, ME 04210 Toll-free: 877-888-4304 Phone: 207-333-3278 Website: healthaffiliatesmaine.com Find a Counselor Tool: healthaffiliatesmaine.com/ find-a-counselor/

#### **Maine Psychological Association**

P.O. Box 82 Saco, ME 04072 Phone: 207-621-0732 Email: rmoser@mepa.org Website: mepa.org Find a psychologist Tool: mepa.org/practitioners/

### DOMESTIC VIOLENCE

#### DOMESTIC VIOLENCE 24-HOUR HELPLINE: 866-834-4357 • DEAF OR HARD OF HEARING: 800-437-1220

Connects callers with advocates at Domestic Violence Resource Centers and provides information, crisis counseling, emotional support and advocacy.

#### Maine Coalition to End Domestic Violence (MCEDV)

Phone: 207-430-8334 Email: info@MCEDV.org Website: mcedv.org/get-help/

MCEDV works to end domestic abuse, dating abuse, **New Hope MidCoast** stalking, elder abuse, and commercial sex trafficking. Helpline: 800-522-3304 Their website provides information and education about Website: newhopemidcoast.org domestic violence, links to community supports and domestic violence resources for Tribal Communities.

#### SERVICES BY COUNTY

Services available through the agencies below may include emergency shelter, residential services and supportive housing, support groups, legal services, advocacy, violence intervention programs, and community education.

#### **AROOSTOOK COUNTY**

**Hope & Justice Project** Helpline: 800-439-2323 Website: hopeandjusticeproject.org

# THE VOICE OF AWARENESS, ADVOCACY AND PROGRESS

#### CUMBERLAND COUNTY

**Through These Doors** Helpline: 800-537-6066 Website: through these doors.org

#### HANCOCK & WASHINGTON COUNTIES

**Next Step Domestic Violence Project** Helpline: 800-315-5579 Website: nextstepdvproject.org

#### **KENNEBEC & SOMERSET COUNTIES**

**Family Violence Project** Helpline: 877-890-7788 Website: familyviolenceproject.org

#### **OXFORD, FRANKLIN & ANDROSCOGGIN COUNTIES**

Safe Voices Helpline: 800-559-2927 Website: safevoices.org

#### **PENOBSCOT & PISCATAQUIS COUNTIES**

**Partners for Peace** 

Helpline: 800-863-9909 Website: partnersforpeaceme.org

#### WALDO, KNOX, LINCOLN & SAGADAHOC **COUNTIES**

#### YORK COUNTY

**Caring Unlimited** Helpline: 800-239-7298 Website: caring-unlimited.org

**Immigrant Resource Center of Maine** Website: ircofmaine.org

Serves refugee and immigrant communities through culturally and linguistically sensitive voices.







# THE EXTRAORDINARY POWER OF TRUST

At our hospital, the first thing we build for our patients going through rehabilitation after an illness or injury...is trust. Here we offer advanced technologies and treatments, but what makes our programs even more powerful are the nurses and therapists who are passionate about helping patients get back to what matters most. It's why we're **the trusted choice in rehabilitation services**.



New England Rehabilitation Hospital of Portland a Joint Venture of Maine Medical Center and Encompass Health

#### nerhp.com • 207.775.4000

# DRIVING EVALUATIONS & CONSULTANTS

A driving evaluation is an important step in determining a person's ability to safely drive following a brain injury. Referral for a driving evaluation and/ or training can be made through an inpatient rehabilitation program, a state-supported program, a private vocational counselor, or the Department of Veterans Affairs.

#### Alpha One

Phone: 207-767-2189 Toll-free: 800-640-7200 Email: driverteam@alphaonenow.org Website: alphaonenow.org/services/driving/

Adaptive driver evaluation. Driving evaluations are available in Portland only.

#### New England Rehabilitation Hospital of Portland

335 Brighton Ave., Unit 201 Portland, ME 04102-2374 Phone: 207-775-4000 Website: nerhp.org

Driving evaluations. Unable to do adapted driving assessments.

#### **Pathways Driving Rehabilitation Services**

Heather Shields, OTR/L, CDRS Brunswick, ME Phone: 207-530-0307 Email: info@pathwaysrehabservices.com

Driving evaluation and rehabilitation. Can provide adapted driver assessment.

#### EDUCATIONAL RESOURCES

#### **EDUCATION SUPPORT & SERVICES**

#### FAME

Physical Address: 5 Community Drive, Augusta, ME 04330 Mailing Address: P.O. Box 949, Augusta, ME 04332 Phone: 207-623-3263 Toll-free: 800-228-3734 Email: info@famemaine.com Website: famemaine.com/affording-education/

FAME offers a variety of online tools and resources for affording education, business financing (start-ups and existing), and financial wellness. FAME also provides free individualized support for the following: FAFSA and Financial Aid Coaching, Student Loan Repayment Advice, and College Savings Counseling.

#### HOPE – Higher Opportunity for Pathways to Employment

Department of Health and Human Services Office for Family Independence OFI-HOPE Program 11 State House Station Augusta, ME 04333 Phone: 207-624-4170 Email: HOPE.DHHS@maine.gov Website: maine.gov/dhhs/ofi/programs-services/ hope

The Hope program helps Maine families pursue training and education beyond high school and achieve their career plans by addressing barriers to success. The program helps cover the costs related to school. To learn more about the eligibility criteria and application process, visit their website. My Student and MaineCare free online course: maine.gov/dhhs/sites/maine.gov.dhhs/files/ documents/mainecare-training/my-student-andmainecare/#/

#### Maine's Community Colleges

Locations and Contact info: mccs.me.edu/ourcolleges/locations-contact-info/

Maine's Community Colleges offer a variety of services and resources to help students get started in college and complete their program of study. Services can include academic counseling, career counseling, accessibility services, tutoring for students with disabilities, and child care.

Maine Digital Inclusion Initiative National Digital Equity Center Phone: 207-259-5010 Website: digitalequitycenter.org/our-strategies/ List of on-site classes in Maine: digitalequitycenter. org/classes/onsite-in-maine/ List of on-line interactive classes: digitalequitycenter.org/classes/

Maine Digital Inclusion Initiative provides free digital literacy classes to Maine residents. Digital literacy refers to the technology skills needed to perform a variety of tasks such as using email, performing a web search, using social media, to name just a few. Digital literacy also includes how to safely perform those tasks. Maine Digital Inclusion Initiative offers 40+ classes. Classes are small, ranging in size from 5-10 participants. Classes are offered through online interactive instructional webinars or through onsite classes located at partner sites throughout Maine.

#### Maine Educational Opportunity Center (MEOC) Toll-free: 800-281-3703 Website: meoc.maine.edu/about-meoc/

MEOC is a federally funded program that works with adults to assist them in going on to college. MEOC can help with decisions around which training programs or education programs best fit a person's career aspirations. They can help a person location financial aid. All services are free.

This free online course is for parents and guardians of students who receive MaineCare. It provides an overview of what MaineCare is and how students can get MaineCare services in schools. The course takes 45 minutes to complete and can be accessed using a desktop, laptop or mobile device.



To learn more about how MaineCare Covered Services are delivered in Maine Schools:

DHHS-Office of MaineCare Services Email: trista.collins@maine.gov Trista Collins, State Medicaid Education Liaison Website: maine.gov/dhhs/oms/providers/childrensservices/school-health-related-services

#### Vocational Rehabilitation (VR)

Bureau of Rehabilitation Services – Administrative Offices 150 State House Station Augusta, ME 04333-0150 Phone: 207-623-6799 Website: maine.gov/rehab/dvr/vr.shtml

VR can help you explore different career opportunities by finding out your interests and aptitudes. As you identify careers, VR can provide information about the skills and training you need. VR has labor market information to help you see what type of work is available. If you need training, VR can locate or develop specific training programs with special accommodations for you. VR can help with re-training or education needed to get a new job.

VR also offers Youth and Transition services for students: maine.gov/rehab/dvr/youth\_transition.shtml

# **EMPLOYMENT & VOCATIONAL** REHABILITATION

#### VOCATIONAL REHABILITATION (VR)

**Division of Vocational Rehabilitation** Bureau of Rehabilitation Services Maine Department of Labor Administrative Office 45 Commerce Drive Augusta, ME 04330-0073 Phone: 207-623-6799 Maine Relay 711 Website: maine.gov/rehab/dvr/vr.shtml Youth and Transition Services: maine.gov/rehab/ dvr/youth\_transition.shtml

The Department of Vocational Rehab provides VR services and also contracts with various community programs to provide eligible individuals with VR services. A virtual orientation to VR services is available through their website.

#### Wabanaki Vocational Rehabilitation

88 Bell Rd. Littleton, ME 04730 Phone: 207-532-2021 Website: maliseets.net/vocational-rehabilitation/

Applicants must be an American Indian with a disability living on or near a Federal reservation in Maine

#### **ADVOCACY & SUPPORT**

#### **Client Assistance Program (CAP)**

The CAP in Maine is administered by Disability Rights Maine. CAP can provide information and support to individuals who have questions or complaints about Vocational Rehabilitation (VR) services. The CAP program can explain the rights and responsibilities of people receiving services from VR and can mediate disputes between clients and VR.

#### Augusta

#### **Disability Rights Maine**

160 Capitol St., Suite 4 Augusta, ME 04330 Phone: 207-626-2774 Toll-free: 800-452-1948 Website: maine.gov/rehab/cap.shtml

#### Falmouth

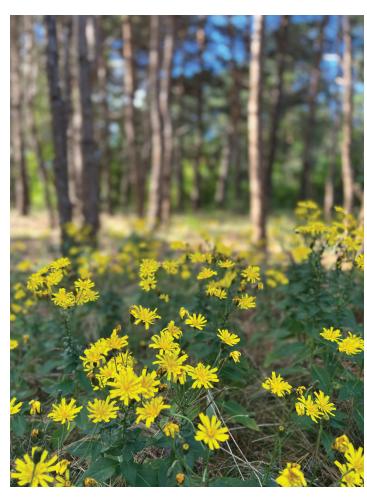
#### **Disability Rights Maine - Deaf Services**

1 Mackworth Island, Bldg. C Falmouth, ME 04105 Phone: 207-797-7656 Toll-free: 800-639-3884 Video Phone: 207-766-7111 Email: deafservices@drme.org Website: drme.org

#### **Benefits Counseling Services (BCS)**

MaineHealth Vocational Services Attn: BCS Project Specialist 22 Bramhall St. Portland, ME 04102 Toll-free: 888-208-8700 Email: bcs@mainehealth.org (to receive a secure link to send your forms) Website: benefitsandworkinme.org

Social Security disability beneficiaries who are currently working or considering work can meet with a Community Work Incentives Coordinator (CWIC). A CWIC is a trained professional who understands Social Security Work Incentives and knows the impact of employment on other benefit programs such as MaineCare, Medicare, and housing. To request individualized benefits counseling services from a CWIC, complete the online BCS Referral Packet on their website and then print, sign, and mail.



#### Protection and Advocacy for Beneficiaries of Social Security (PABSS)

**Disability Rights Maine** 160 Capitol St., Suite 4 Augusta, ME 04330 Phone: 207-626-2774 Toll-free: 800-452-1948 Email: advocate@drme.org Website: drme.org/assets/brochures/PABSS-Rack-Card-02.28.22.pdf

PABSS is a free service funded by Social Security that serves SSI/SSDI beneficiaries who want to work or keep working but face barriers to employment. In Maine, PABSS is administered through Disability Rights Maine (DRM). DRM can assist Social Security Beneficiaries with return-to-work issues.

#### **Employment for ME** Website: employmentforme.org

Resources for individuals with a disability who are trying to find or maintain employment.

#### COMMUNITY EMPLOYMENT PROGRAMS

**Goodwill Workforce Solutions** 15 Starrett Dr., Suite F Belfast, ME 04915 Phone: 207-930-7047 Email: intake@workforcesolutionsme.org Website: workforcesolutionsme.org Online Inquiry Form: workforcesolutionsme.org/ inquiry-form/

Offers employment and training programs for job seekers in Cumberland, Knox, Lincoln, Sagadahoc, Waldo and York counties.

#### Maine AgrAbility

138 Pleasant St., Suite #1 Farmington, ME 04938 Phone: 207-944-1533 Email: Isabella.russo1@maine.edu Website: extension.umaine.edu/agrability/

Maine AgrAbility is a nonprofit collaboration of the University of Maine Cooperative Extension and Alpha One. The goal of the AgrAbility project is to inform,



educate and assist farmers, fishermen, and forest workers with disabilities and their families, so they can have successful careers in agriculture.

#### New Ventures Maine

Mailing Address: NVME/UMA, 46 University Dr., Augusta, ME 04330 Phone: 207-621-3440 Toll-free: 800-442-2092 Email: info@newventuresmaine.org

Seven locations across the state: Augusta, Bangor, Brunswick, Lewiston-Auburn, Portland, Presque Isle, and Saco.

New Ventures empowers Maine people to build careers, launch small businesses, and manage their money through free classes and individual coaching.

#### **Senior Community Service Employment Program** (SCSEP)

SCSEP a grant administered by the United States Department of Labor that provides work-training opportunities for low-income persons age 55 or older. The program is intended to be a transitional program, offering a "stepping stone" back into the workforce. Qualified job seekers are enrolled in part-time, paid training positions at public agencies or non-profit organizations in their local communities. All work assignments are temporary. In Maine, the SCSEP grant is administered by:

#### • Associates for Training and Development (A4TD) Phone: 207-577-6823

Website: a4td.org/scs-employment-program

#### • Office of Aging and Disability Services (OADS) Phone: 207-287-9200 Email: SCSEP.OADS@maine.gov

# Maine Brain Injury **INFORMATION CENTER** 1-800-444-6443

www.biausa.org/maine

#### BIAMaine@biausa.org

Working Fields Employment Agency 95 Main St. Auburn, ME 04210 Phone: 888-847-8595 Email: secondchances@workingfields.com

Working Fields is a staffing agency with a unique peer support model. They work with any motivated jobseeker to fill entry-level through senior positions for employers across Maine, Massachusetts, New Hampshire and Vermont. Jobseekers receive ongoing support via peer coaching and strong account management. Working Fields works closely with community organizations to provide necessary resources or referrals.

# FINANCIAL ASSISTANCE

#### **RESOURCE & REFERRAL**

#### 211 Maine

Phone: dial 211 OR 866-811-5695 Text: text your zip code to 898-211 Email: info@211maine.org, Website: 211maine.org, search for programs in your area

Free and confidential Information and referral service that connects people to local services. Based in Maine, available 24 hours per day, 7 days per week.

#### **AccessMaine**

#### Website: accessmaine.org

Online resource guide for public programs and other support services in Maine.

#### **TOWN & STATE SUPPORT**

#### **General Assistance Programs**

General Assistance programs are provided through local town offices and can help with the cost of basic necessities. Basic necessities can include assistance with rent/mortgage, food, heat/electricity, household supplies, clothing and work-related expenses. To apply for General Assistance, call or visit your local town office and ask for a General Assistance application. If you are unable to reach your local General Assistance office or you have questions or concerns, call the tollfree hotline 800-442-6003.

#### **My Maine Connection**

Toll-free: 855-797-4357 For help logging into your 'My Maine Connection' account: MMCHelp.DHHS@maine.gov Website: mymaineconnection.gov

My Maine Connection is a self-service portal used by the state of Maine to provide residents with state benefits including MaineCare, Temporary Assistance for Needy Families with Children (TANF), Supplemental Nutrition Assistance Program (SNAP), Educational Assistance for Parents/Caretakers and Emergency Assistance. There is a pre-screening tool on the portal to check for potential eligibility for state benefits. You can apply for state benefits through this portal, access forms, get status updates and renew benefits. Lewiston To learn how to create an account and how to use the 240 Bates St. portal, there is playlist of videos accessed through their Lewiston, ME 04240 website homepage. Phone: 207-795-4065

#### Office for Family Independence (OFI)

Division of DHHS

OFI Call Center: 855-797-4357

OFI Office Locator: maine.gov/dhhs/about/contact/ offices

State Financial Assistance programs: maine.gov/ dhhs/programs-services/financial-assistance Website: maine.gov/dhhs/ofi

OFI determines initial and ongoing eligibility for MaineCare (Medicaid). They also offer programs such as Temporary Assistance for Needy Families (TANF) and the Supplemental Nutrition Assistance Program (SNAP).

#### COMMUNITY ACTION AGENCIES

#### **Maine Community Action Partnership**

Website: mecap.org Snapshot of Services by location: mecap.org/ member-agency-services/

Community Action Agencies (CAAs) are non-profit organizations in Maine that provide services to people with low incomes to help them achieve economic security. Some of the services offered include Energy Assistance & Weatherization, Health, Housing, Nutrition, and Transportation. Contact your local CAA to learn about their specific programs.

# THE VOICE OF AWARENESS, ADVOCACY AND PROGRESS

#### ANDROSCOGGIN, FRANKLIN, AND OXFORD COUNTIES

#### Western Maine Community Action (WMCA)

20 Church St. P.O. Box 200 East Wilton, ME 04234 Phone: 207-645-3764 Tol-free: 800-645-9636 Email: info@wmca.org Website: wmca.org

#### **Community Concepts, Inc.**

Website: ccimaine.org

#### **Office Locations:**

Maine Relay: 711

#### **South Paris**

17 Market Sq. South Paris, ME 04281 Phone: 207-743-7716 Maine Relay 711 Website: ccimaine.org

#### AROOSTOOK COUNTY

#### **Aroostook County Action Program (ACAP)**

Website: acap-me.org

#### **Office Locations:**

#### **Presque Isle - Main Office**

771 Main Street Presque Isle, ME 04769 Phone: 207-764-3721

#### Fort Kent

40 Alfalfa Avenue, Suite 102 Fort Kent, ME 04743 Phone: 207-834-5135

#### Houlton

**91 Military Street** Houlton, Maine 04730 Phone: 207-532-5300



#### Madawaska

88 Fox St. Madawaska, ME 04756 Phone: 207-728-6345

#### CUMBERLAND COUNTY

**Opportunity Alliance** Access & Intake: 207-523-5049 Toll-free: 877-429-6884 Email: intake@opportunityalliance.org Website: opportunityalliance.org

#### HANCOCK AND WASHINGTON COUNTIES

**Downeast Community Partners** Toll-free: 800-834-4378 Website: downeastcommunitypartners.org

#### **Office Locations:**

Calais 11 Church St. Calais, ME 04619 Phone: 207-664-2424

Ellsworth 248 Bucksport Rd.

Ellsworth, ME 04605 Phone: 207-664-2424

#### Machias

7 VIP Dr. Machias, ME 04654 Phone: 207-259-5015

#### KENNEBEC, LINCOLN, SAGADAHOC, AND SOMERSET COUNTIES

#### Kennebec Valley Community Action Program (KVCAP)

Toll-free: 800-542-8227 Email: info@kvcap.org Website: kvcap.org

#### **Office Locations:**

#### Augusta

225 Western Ave. Augusta, ME 04330-4957 Phone: 207-622-4761

#### Skowhegan

P.O. Box 173 28 Research Dr. Skowhegan, ME 04976-9700 Phone: 207-474-8487 Transportation: 207-859-2501

Waterville 101 Water St. Waterville, ME 04901-6339 Phone: 207-859-1500 Transportation: 207-877-5677

#### MidCoast Maine Community Action (MMCA)

34 Wing Farm Pkwy. Bath, ME 04530 Phone: 207-442-7963 Toll-free: 800-221-2221 Website: midcoastmainecommunityaction.org

Serves: Lincoln, Sagadahoc, and Northern Cumberland counties

#### KNOX, PENOBSCOT, AND PISCATAQUIS COUNTIES

**Penguis** Toll-free: 800-215-4942 Email: info@penguis.org Website: penquis.org

#### **Office Locations:**

Bangor 262 Harlow St., P.O. Box 1162 Bangor, ME 04402-1162 Phone: 207-973-3500 TDD: 207-973-3520

#### **Dover-Foxcroft**

50 North St. Dover-Foxcroft, ME 04426 Phone: 207-564-7116

#### Lincoln

9 Main St., Suite 2 Lincoln, ME 04457 Phone: 207-794-3093

#### **Rockland**

7 High St. Rockland, ME 04841 Phone: 207-596-0361

#### WALDO COUNTY

#### Waldo Community Action Partners (WCAP) 9 Field St., Suite 201 P.O. Box 130 Belfast, ME 04915 Phone: 207-338-6809 Email: info@waldocap.org Website: waldocap.org

#### YORK COUNTY

York County Community Action Corporation (YCCAC) 6 Spruce St. Sanford, ME 04073 Phone: 207-324-5762 Email: info@yccac.org Website: yccac.org

# **GROUP HOMES / SUPPORTED LIVING**

In Maine, group homes and supported living for adults with brain injury are available; however, the options are limited. In order to qualify for this service, a person must have a 'funded offer' through one of MaineCare's Waiver programs, such as the Brain Injury Waiver Section 18. Another option is to pay privately for this service. For more information about the Brain Injury Waiver and group homes, please call the Brain Injury Information Helpline: 800-444-6443.

# HOUSING

#### **211 MAINE**

Phone: dial 211 or text your zip code to 898-211 Website: 211maine.org

211 Maine is a free, confidential information and referral service that connects people of all ages across Maine to local services. 211 Maine is based in Maine and available 24 hours a day, seven days a week. 211 can provide access to local emergency shelters; safe, affordable housing; new housing; energy and other utility assistance; financial support for home repairs, and support services for people who are currently homeless.

# THE VOICE OF AWARENESS, ADVOCACY AND PROGRESS



# MaineHousing – Subsidized Housing

Maine State Housing Authority 26 Edison Dr. Augusta, ME 04330 Phone: 207-626-4600 Toll-free: 800-452-4668 Website: mainehousing.org/programs-services/ rental/subsidized-housing

MaineHousing is an independent state agency that bridges public and private housing finance, combining them to benefit Maine's low and moderate-income people. Financing from MaineHousing and other government sources has resulted in affordable apartments having been developed across Maine. In most cases, the rents for these apartments are preset. In some cases, the tenant pays a portion of their income towards rent. Eligibility requirements and income limits vary by property.



Maine Stream Finance by Penguis Phone: 207-973-3500 Website: mainestreamfinance.org

Housing counseling, pre-purchase counseling to buy a home, rental counseling, and home buyer education

#### **RENTAL HOUSING**

#### Mainehousingsearch.org Toll-free: 877-428-8844 Website: mainehousingsearch.org

This is a free rental listing service. It is fast and easy to use and includes detailed listings with pictures, maps, and more. Listings are updated daily.

#### **SECTION 811 – Supportive Housing for Persons** with **Disabilities**

Website: Mainehousing.org/programs-services/ rental/rentaldetail/section-811-pra

Applicants for Section 811 must be low-income, and the household must include at least one individual with a disability who is aged 18-62. Applicants must also be accepted for community-based, long-term care services through a MaineCare waiver.

#### **OTHER HOUSING RESOURCES**

#### Welcome to Housing Home Goods Bank, Inc. Old Town, ME Phone: 207-745-1287 Website: welcometohousing.com

They help individuals as they transition from area shelters to permanent housing by providing basic household items donated through the local community. They also help people displaced by fire and domestic violence. Requires a referral from a case worker or clergy.

#### Maine Needs 332 Forest Ave. Portland, ME

Email: info@maineneeds.org Website: maineneeds.org/resources

Helps individuals and families in Maine meet their basic, material needs by providing donated clothing, household items, and other necessities. Requires a

referral from a professional. Their resource page offers helpful links to many other organizations.

#### Maine Statewide Independent Living Council (Maine SILC)

Website: mainesilc.org/resources/

The Council's goal is to advance independent living. Resources include a downloadable handbook called 'My Own Front Door'. This functional handbook was developed by SILC to assist people with disabilities in becoming tenants and staying housed.

# LEGAL SERVICES

In the aftermath of a brain injury, it can be helpful to seek the advice of an attorney. Medical treatment, such as brain injury rehabilitation and long-term care services are expensive and may span many years. Individuals and families must address and make decisions about financial issues, estate planning, establishing guardianship or power of attorney, and other issues.

Appendix B is a guide to help with selecting legal representation

#### STATE OF MAINE JUDICIAL BRANCH

#### Maine Courts

Website: courts.maine.gov/index.html Find a Court by City/Town: courts.maine.gov/courts/ find-by-town.html

Website includes information about court fees, forms, schedules and contact information.

#### LEGAL SERVICES

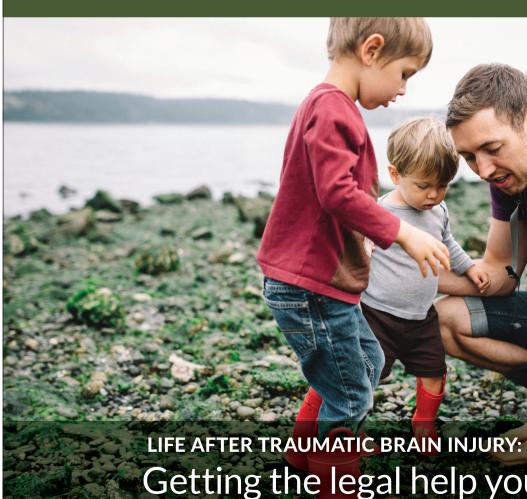
**Berman & Simmons Trial Attorneys** Free Case Review: 207-560-0731

Website: bermansimmons.com

Practice specializes in personal injury law and provides representation for victims of brain injury in Maine.

#### **Office Locations:**

Bangor 23 Water St., Suite 208 Bangor, Maine 04401



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on your side	reso our
when you need us most.	We and frie mec of w
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# Getting the legal help you need.

en a traumatic brain injury results from a fall, crash, duct failure or medical mistake, we commit our unmatched ources to holding those responsible accountable and getting clients' lives back on track.

e understand that traumatic brain injury can present a long I frustrating road for survivors as well as their family members, ends, employers, and co-workers. We work with caregivers, dical experts, and healthcare providers and never losing sight what's at stake for our clients.

om injury to compensation, e'll be with you every step of the way.

BERMAN& TRIAL ATTORNEYS

PORTLAND LEWISTON BANGOR BIDDEFORD

800.244.3576 bermansimmons.com



#### Biddeford

11 Adams St., Suite C Biddeford, ME 04005

#### Lewiston

129 Lisbon St., P.O. Box 961 Lewiston, ME 04243

Portland 85 Exchange St., 2nd Floor Portland, ME 04101

**Bernstein-Shur** Website: bernsteinshur.com Practice areas include litigation, estate and special needs planning.

#### **Office Locations:**

Augusta

45 Memorial Circle, Suite 301 Augusta, ME 04330 Phone: 207-623-1596

#### Portland

100 Middle St. Portland, ME 04104 Phone: 207-774-1200 Email: info@bersteinshur.com

#### **Brennan & Rogers, PLLC**

Phone: 207-361-4680 Mailing Address: P.O. Box 467, York, ME 03909 Website: brennanrogers.com

Practice areas include elder law, estate planning, Medicaid planning, probate litigation in matters such as conservatorship and guardianships.

#### **Office Locations:**

Kennebunk

2 Storer St., Suite 111 Kennebunk, ME 04043

#### Portland

254 Commercial St., Suite 245 Portland, ME 04101

#### York

279 York St. York, ME 03909

#### Lanman Rayne Nelson Reade Website: lanmanrayne.com

Practice areas include: estate planning, elder law, special needs and settlement planning, long-term care and nursing home planning; guardianships and conservatorships.

Serves greater Portland and the Lakes Region communities.

#### **Office Locations:**

Bridgton 103 Maine St., Suite 4 Bridgton, ME 04009 Phone: 207-647-8360

# Falmouth

261 US Route 1, Suite 201 Falmouth, ME 04105 Phone: 207-671-5454

#### Law Offices of Joe Bornstein

Free Consultation: 207-360-8967 Website: joebornstein.com

Practice specializes in personal injury law.

#### **Office Locations:**

Augusta

State Street Plaza 285 State St., #1 Augusta, ME 04330

#### Bangor

9 May St. P.O. Box 776 Bangor, ME 04401

Biddeford 193 Main St., Suite 105 Biddeford, ME 04005

Lewiston 157 Maine St. Lewiston, ME 04240

#### Portland

5 Moulton St. Portland, ME 04101

#### Sanford

913 Main St. Sanford, ME 04073

Windham 17 Storm Dr. Windham, ME 04062

#### Levey Wagley Putman & Eccher

161 Main St, 1-A Mailing: P.O. Box 7 Winthrop, ME 04364 Phone: 207-377-6966 Website: leveyandwagley.com

Practice areas include elder law, long-term care planning, estate planning, and special needs planning.

#### Maine Elder Law Firm

33 Mildred Ave. Bangor, ME 04401 Phone: 207-947-6500 Email: info@maineelderlaw.com Website: maineelderlaw.com

Practice areas include: asset protection; MaineCare planning and applications; special needs trusts; estate planning for parents of children with disabilities; and guardianship, conservatorship and other protective proceedings.

#### Vogel & Dubois

550 Forest Ave., Suite 206 Portland, ME 04101 Phone: 207-761-7796 Email: mdubois@maine-elderlaw.com Website: maine-elderlaw.com

Practice areas include: elder law, special needs trusts, adult guardianship/conservatorship, and public benefits law.

#### FREE AND LOW-COST LEGAL SERVICES

**Cumberland Legal Aid Clinic (CLAC)** 

Phone: 207-780-4370 Toll-free: 877-780-2522 (outside greater Portland area) Website: mainelaw.maine.edu/public-service/clac/

Cumberland Legal Aid Clinic is a program of the University of Maine School of Law in Portland. Clients are represented by "student attorneys" who practice under the supervision of fully-licensed attorney faculty member. The Clinic represents low-income individuals with legal cases in Southern Maine courts (Cumberland, York, Sagadahoc, and Androscoggin counties) for most kinds of civil, criminal, juvenile, and family law matters. The Clinic also provides legal assistance to individuals incarcerated in the Maine State Prison system.

#### **Disability Rights Maine (DRM)**

160 Capitol St., Suite 4 Augusta, ME 04330 Phone: 207-626-2774 Toll-free: 800-452-1948 Email: advocate@drme.org Website: drme.org

DRM can provide representation to individuals with disabilities when their legal issue is related to their disability. Some areas where DRM might be able to assist individuals with brain injury include:

- Requesting reasonable accommodations in housing, employment, and other areas
- Advocating for termination of guardianships and/or alternatives to guardianship
- Providing advocacy to address rights violations

# Legal Services for Maine Elders

5 Wabon St. Augusta, ME 04330 Phone: 207-623-1797 Toll-free: 800-750-5353 Website: mainelse.org/content/legal-help Elder Rights Handbook: mainelse.org/handbook

Free legal advice for Maine residents age 60 and older. Their attorneys can help with many legal problems and questions, including MaineCare denials, elder abuse and financial exploitation, discharges from longterm care facilities (nursing homes), guardianship/ conservatorship, and evictions.

#### Brain Injury Association AMERICA - MAINE

#### Maine State Bar Association Lawyer Referral Service Phone: 800-860-1460 Email: LRS@mainebar.org Website: mainebar.community.lawyer

Find the right lawyer for your situation. Fee is \$35 for up to 30-minutes' consult with a gualified lawyer. Use the online referral form to access this referral service.

#### Maine Volunteer Lawyers Project (VLP)

Southern Maine: 800-442-4293 Northern Maine: 888-956-4276 Email: intake@vlp.org (new client seeking legal assistance)

Website: vlp.org/for-those-seeking-legal-assistance Programs: vlp.org/for-those-seeking-legalassistance

Free legal assistance for low income Maine residents. VLP attorneys work with civil legal issues only. Legal services are provided by volunteer attorneys and community members, supported and supervised by a small staff. The VLP website has information about their programs, helpful guides and legal forms. If you want to speak with a VLP attorney, fill out an intake request form online.

#### Pine Tree Legal Assistance (PTLA)

Phone: 207-774-8211 Website: ptla.org Court Forms: ptla.org/all-court-forms

PTLA is Maine's legal aid organization. PTLA provides free civil legal advice for low income individuals and conducts courthouse assistant programs at some courts. They are not able to help with criminal or family law cases.

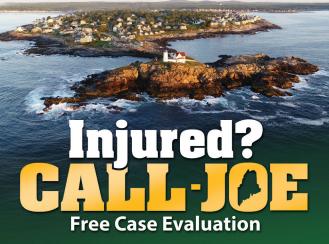
#### **Office locations:**

#### Androscoggin, Oxford & Franklin Counties

95 Park St., Suite 301 P.O. Box 398 Lewiston, ME 04243 Phone: 207-784-1558

#### **Aroostook County**

373 Main St. Presque Isle, ME 04769 Phone: 207-764-4349



Our law firm has successfully represented hundreds of Mainers suffering from concussions and traumatic brain injuries.



**Cumberland, York and Sagadahoc Counties** 88 Federal St. Portland, ME 04101 Phone: 207-774-8211

#### Washington & Hancock Counties

13 Cooper St. P.O. Box 278 Machias, ME 04654 Phone: 207-255-8656

Penobscot, Piscataquis, & Waldo Counties

115 Main St., 2nd floor Bangor, ME 04401 Phone: 207-942-8241

Kennebec, Somerset, Knox & Lincoln Counties 39 Green St. P.O. Box 2429 Augusta, ME 04338 Phone: 207-622-4731

# **MEDICAL EQUIPMENT & SUPPLIES**

#### **Black Bear Medical**

275 Marginal Way Portland, ME 04101 Phone: 207-871-0008 Toll-free: 800-577-1365 Website: blackbearmedical.com Online product catalog: hmecatalog.com

#### **Kennebec Pharmacy**

Toll-free: 888-463-8083 Website: kennebecpharmacy.com

Pharmacy and home medical equipment provider. Also carries a diverse line of respiratory therapy supplies including CPAP and BiPAP.

#### Locations:

Auburn 219 Mt Auburn Ave., Suite B Auburn, ME 04210 Phone: 207-626-2120

Augusta 43 Leighton Rd.

Augusta, ME 04330 Toll-free: 888-463-8083

#### Brunswick

121 Medical Center Dr., Suite G-500 Brunswick, ME 04011 Phone: 207-729-3642

#### Rockport

839 Commercial St. Rockport, ME 04856 Phone: 207-594-0888

#### **South Portland**

12 Atlantic Pl. South Portland, ME 04106 Phone: 207-626-2130

#### Partners for World Health (PWH)

Medical Supply Program 40 Walch Dr. Portland, ME 04103

Medical Supply Requests: 207-705-9020 Email: medicalsupplies@partnersforworldhealth.org Website: partnersforworldhealth.org/medicalsupplies

PWH is a mostly volunteer organization that offers a wide variety of medical supplies and durable medical equipment for purchase at reduced rates. You must make an appointment with an MSP Coordinator. MSP is not a retail store and drop-ins are not available.

### **NEUROFEEDBACK**

Neurofeedback is also known as electroencephalogram (EEG) feedback. This is a therapeutic intervention using a computer-based program that assesses brainwave activity and then uses sound or visual signals to help people learn to regulate and improve their brain function after a brain injury.

#### **Peak Neurotherapy**

Eric Heinz, LCPC, LADC 110 Auburn St. Portland, ME 04103 Phone: 207-807-9210 Email: eric@peakneurotherapy.com Website: peakneurotherapy.com

# NEUROLOGIC MUSIC THERAPY

Neurologic Music Therapy (NMT) uses elements of music such as rhythm, melody, dynamics, and tempo. NMT can improve speech and memory, increase attention span, relieve pain and expand/improve movement.

"Be Your Note" Music Therapy Services Patricia Mulholland, M.A., MT-BC, NMT 7 Evergreen Dr. Arundel, ME 04046 Phone: 207-467-3372 Website: beyournote.com



#### Maine Music & Health, LLC

Kate Beever, M.A., MT-BC Portland, ME Phone: 207-233-8734

Email: kate@mainemusicandhealth.com Website: mainemusicandhealth.com/ inpatientservices

Focus is on patients with brain injury, cancer, dementia and developmental disabilities. Offers bedside sessions, small group sessions, cotreat options with occupational therapists and speech therapists.

#### **MedRhythms Therapy**

P.O. Box 7944 Portland, ME 04101 Phone: 781-629-9713 Email: hello@medrhythmstherapy.com Website: medrhythmstherapy.com Teletherapy option: medrhythmstherapy.com/ teletherapy

MedRhythms provides NMT services for Spaulding Rehabilitation in Massachusetts. If you are interested in outpatient NMT services through Spaulding Rehabilitation Hospital, visit Spaulding's website: spauldingrehab.org/conditions-services/music-therapy.

# **NEUROLOGISTS**

Neurologists diagnose and treat disorders of the nervous system which includes the brain, spinal cord, and peripheral nerves. A neurologist will help identify the cause of symptoms and create a treatment plan. A treatment plan may include medication, therapies and/ or referral to other specialists if appropriate.

#### AUGUSTA

#### MaineGeneral Neurology

15 Enterprise Dr. Augusta, ME 04330 Phone: 207-621-9550 Website: mainegeneral.org/medical-services/ neurology

# intandem

# Walking rehab is possible months & years after a stroke.

InTandem uses music to deliver individualized treatment at home.

Available to Veterans with zero out-of-pocket costs

# Learn more about InTandem and check your eligibility in 2 minutes:



Scan with your smartphone camera to visit:

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# www.intandemrx.com

See full safety information and instructions for use: www.intandemrx.com

MEDRhythms

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# BANGOR

#### Northern Light Neurology

905 Union St., Suite 9 Bangor, ME 04401 Phone: 207-947-0558 Website: northernlighthealth.org/Services/ Neurology

#### Northern Light Pediatric Neurology

417 State St. Webber East, Suite 305 Bangor, ME 04401 Phone: 207-275-4290

#### BIDDEFORD

MaineHealth Neurology – Biddeford 46 Barra Rd., Suite 101 Biddeford, ME 04005 Phone: 207-282-5509 Website: mainehealth.org/locations/mainehealthneurology-biddeford

#### BRUNSWICK

MidCoast Hospital Neurology

81 Medical Center Dr., Suite 1300 Brunswick, ME 04011 Phone: 207-373-6099 Website: mainehealth.org/Mid-Coast-Hospital/ Services/Neurology

#### LEWISTON

**Central Maine Neurology** 10 High St., Suite 204 Lewiston, ME 04240 Phone: 207-795-2927 Website: cmhc.org

#### St. Mary's Neurology Associates

99 Campus Ave., Suite 402 Lewiston, ME 04240 Phone: 207-777-4455 Website: stmarysmaine.com/services/neurology/

#### ROCKPORT

#### **MaineHealth Neurology - Rockport** 4 Glen Cove Dr., Suite 201 Rockport, ME 04856 Phone: 207-301-5757 Website: mainehealth.org/locations/mainehealthneurology-rockport

#### SCARBOROUGH

MaineHealth Neurology - Scarborough 92 Campus Dr., Suite B Scarborough, ME 04074 Phone: 207-883-1414 Website: mainehealth.org/locations/mainehealthneurology-scarborough

#### **SKOWHEGAN**

**Redington-Fairview General Hospital - Neurology** 46 Fairview Ave., Suite 114 P.O. Box 468 Skowhegan, ME 04976 Phone: 207-474-6943 Website: rfgh.net/services/redington-neurology. xhtml

#### WATERVILLE

**Northern Light Neurology** 180 Kennedy Memorial Dr. Medical Arts Building, Suite 204 Waterville, ME 04901 Phone: 207-861-6005 Website: northernlighthealth.org/Our-System/ Inland-Hospital/Locations/Neurology

#### YORK

**Neurology Associates of York Hospital** 233 York St. York, ME 03909 Phone: 207-351-3987 Website: vorkhospital.com/practice-locations/ neurology-associates/

# **NEUROPSYCHOLOGISTS**

A neuropsychologist is a psychologist with specialized training in the relationships between the brain and behavior. Neuropsychological evaluation is often recommended after a brain injury to identify strengths and weaknesses in a person's thinking skills. This type of comprehensive evaluation is useful in identifying an appropriate rehabilitation treatment plan and in tracking progress in rehabilitation.

#### BANGOR

**Neuropsychology Service**, PA 277 State St., Suite 2A Bangor, ME 04401-5440 Phone: 207-990-2580



#### **Northern Light Acadia Hospital**

Dr. Anthony Podraza 268 Stillwater Ave. Bangor, ME 04401 Phone: 207-973-6100, Option 3

#### Northern Light Neuropsychology

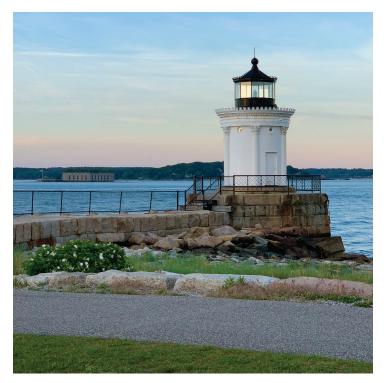
417 State St., Suite 209 Webber Medical Building East Bangor, ME 04401 Phone: 207-973-5831 Email: emmcneuropsychology@northernlight.org

#### BIDDEFORD

Slap-Shelton Neuropsychology Group Laura Slap-Shelton, Psy.D. 28 West Cole Rd., Suite 101 Biddeford, ME 04005 Phone: 207-294-7471 Website: slapsheltonneuropsychologygroup.com

#### FREEPORT

Austin L. Errico, Ph.D., LLC Freeport, Maine Email: draustinerrico@gmail.com



# PORTLAND

Charles Whitehead, Ph.D. 94 Auburn St., Suite 109 Portland, ME 04103 Phone: 207-807-7892

MaineHealth Neurology - Scarborough Clinical Neuropsychology 92 Campus Dr., Suite B Scarborough, ME 04074 Phone: 207-883-1414

#### ROCKPORT

**Neuropsychology and Concussion Management** Associates, PA Kendra L. Bryant, Ph.D., ABPP Written correspondence: P.O. Box 1145, Rockport, ME 04856 220 Union St. Rockport, ME 04856 Phone: 207-594-2952 Website: ncmamaine.com

Additional office location in Yarmouth 40 Forest Falls Dr., Suite 1 Yarmouth, ME 04096

#### WATERVILLE

**The Mind Center** O. Dicle Turkoglu, Ph.D. 13 Railroad Square, Suite 1 Waterville, ME 04901 Phone: 207-200-4548 Email: themindcentermaine@gmail.com Website: themindcenter.me

Neuropsychological and psychological evaluations for adults.

#### YARMOUTH

David Marks, Ph.D. 251 Main St., Suite 1 Yarmouth, ME 04096 Phone: 207-747-5528 Scheduling appointments: 207-829-8219

#### Heather McClelland, Ph.D.

45 Forest Falls Dr., Suite 2B Yarmouth, ME 04096 Scheduling: 630-546-5569

#### **NeurConnections, LLC**

Maureen Sanford, Psy.D. 701 US Route 1. Suite 2A Yarmouth, ME 04096 Phone: 207-352-5011 Email: drsanford@neuroconnectionsllc,com Website: neuroconnectionsllc.com

#### **OTHER RESOURCES**

#### **102 Outpatient NeuroRehabilitation Clinics**

These clinics may have a neuropsychologist who is connected with the clinic and provides evaluation and Maine Office of Child and Family Services (OCFS) treatment for prospective and current clients. For a list 109 Capitol St. of 102 Outpatient Neurorehabilitation Clinics, refer to Augusta, ME 04333 the 'Rehabilitation' section of this Directory. Phone: 207-624-7900 Toll-free: 877-680-5866 Website: maine.gov/dhhs/ocfs PEDIATRIC RESOURCES

#### STATE RESOURCES

pdf

**Child Protection Hotline** Toll-free: 800-452-1999 Maine Relay 711

#### Maine Children's Health Insurance Program (CHIP) / Maine Department of Education Cub Care

Office for Family Independence (OFI) Website: maine.gov/doe/learning/specialed Phone: 855-797-4357 Resources for parents, caregivers, and families: To apply online: mymaineconnection.gov/benefits/ maine. gov/doe/learning/specialed/families s/?language=en\_US Cub Care Fact Sheet: maine.gov/dhhs/sites/maine. The Maine Office of Special Services and Inclusive gov.dhhs/files/inline-files/CubCare-CHIP-Fact-Sheet.

Cub Care is a MaineCare coverage option for children 0-19. If you have questions about applying for Cub Care, call the OFI office and ask to speak with an eligibility specialist. If you have questions about what benefits are covered under Cub Care, call the Office of MaineCare Services at 800-977-6740.

# THE VOICE OF AWARENESS, ADVOCACY AND PROGRESS

#### Maine Katie Beckett Waiver

Department of Health and Human Services (DHHS) Website: maine.gov/dhhs/oms/mainecare-options/ children

Phone: 207-287-3707

Step-by-Step Guide: maine.gov/dhhs/sites/maine.gov. dhhs/files/inlinefiles/KB%20Process%20Booklet.pdf

Katie Beckett is a MaineCare enrollment option for children under age 19 who have a serious health condition and who are over the income level for free MaineCare. Children who are eligible for MaineCare through the Katie Becket Waiver receive MaineCare benefits and pay a low-cost premium for this health coverage. Visit the webpage for links to a Katie Beckett pamphlet, eligibility roadmap, eligibility threshold information and healthcare assistance for Katie Beckett.

OCFS facilitates access to child behavioral health services, administers Maine's child welfare system, regulates childcare facilities and providers, assists Maine families in accessing and paying for childcare, and oversees fostering and adoption services.

Office of Special Services and Inclusive Education Phone: 207-624-6600

Education is a division of the Department of Education. It is responsible for the state's oversight and support for the delivery of all special education services provided in Maine under the federal Individuals with Disabilities Education Act (IDEA).



#### **Child Development Services (CDS)**

Website: maine.gov/doe/learning/cds Regional Site Contact info: maine.gov/doe/learning/ cds/contact

CDS provides both Early Intervention (birth through two years) and Free Appropriate Public Education (for ages three through five years) for children with disabilities. There are nine regional CDS sites. Each site conducts Child Find, which is the process of identifying children with disabilities. Regional CDS sites arrange for local services that include early intervention and special education and related services for eligible child from birth to age five and their families.

#### **Department of Health and Human Services**

Care Coordination for Children with Special Health Needs Phone: 207-287-5349

Toll-free: 800-698-3624 Brochure: maine.gov/dhhs/mecdc/populationhealth/mch/cshn/care-coordination/Care-Coordination-brochure-110719.pdf

Free service that helps guide families in finding resources that best fit the needs of their child.

#### Help Me Grow Maine (HGM)

To Contact: call 211, choose option 5 to speak to a Family Support Specialist Website: maine.gov/dhhs/ocfs/support-for-families/ child-development

Free information line linking families and professionals to information about child development, pregnancy, and community resources for children in Maine up to the age of 8. HGM is an affiliate of the National Help Me Grow Network.

#### **Early and Periodic Screening Diagnosis & Treatment** (EPSDT) Program for Children and Youth Email: DDS.EPSDT@maine.gov

Website: maine.gov/dhhs/oms/providers/childrensservices

EPSDT is a program which allows MaineCare members under the age of 21 to receive services that are not typically covered due to limits on the type, frequency,

or duration of the service. These services can include preventive, dental, developmental, behavioral health, and specialty services.

#### HEALTHCARE SERVICES

#### Barbara Bush Children's Hospital

MaineHealth 22 Bramhall St. Portland, ME 04102 Phone: 207-662-0111 Website: mainehealth.org/barbara-bush-childrenshospital

#### **Bridgton Hospital Therapy Services**

Pediatric Therapy 25 Hospital Drive Bridgton, ME 04009 Phone: 207-647-6145

Physical Therapy, Occupational Therapy and Speech Therapy

#### **Pediatric Development Center**

12 Westbrook Common Westbrook, ME 04092 Phone: 207-591-7210 Email: info@pediatricdevelopmentcenter.com Website: pediatricdevelopmentcenter.com

Additional location in Saco Pediatric Occupational Therapy

#### **Rehab Without Walls**

Home & Community Rehab Services Phone: 207-282-3980 Website: rehabwithoutwalls.com

Pediatric neurorehabilitation including Occupational Therapy, Physical Therapy and Speech Therapy.

#### Saco Bay Kids Pediatric Therapy

895 Portland Road Saco, ME 04072 Phone: 207-439-5104 Website: sacobaypt.com/services/pediatric-therapy/ Additional location in Springvale

#### **Southern Maine Pediatric Therapies**

10 Trails End Windham, ME Phone: 207-233-7373 Website: southernmainetherapy.com

Pediatric Occupational Therapy

#### **StoreySmith Pediatric Clinic**

170 US Route One, Suite 100, Door J Falmouth, ME 04105 Phone: 207-781-0022 Website: sspcmaine.com

Physical Therapy, Occupational Therapy and Speech Therapy

#### **Turning Point Pediatric Therapy Network Inc**

24 Stone Street, Suite 104 Augusta, ME 04330 Phone: 207-582- 8400 Website: turningpointot.com

Pediatric Occupational Therapy

#### **York Hospital - Pediatric Rehabilitation Services**

127 Long Sands Road, Suite 6A York, ME 03909 Phone: 207-384-7160 Website: yorkhospital.com/care-and-services/ rehabilitation-services/pediatric-therapy-andrehabilitation-services

Additional location in South Berwick

#### **BEHAVIORAL HEALTH SERVICES**

#### **Brighter Heights Maine**

70 Bavview St. Yarmouth, ME 04096 Phone: 207-847-2273 Website: bh-maine.com

Providung home and community-based treatment, adulthood. For information about summer Pine Tree case management, outpatient therapy, and medication Camp, visit website: pinetreesociety.org/camp-home/ management. Additional locations: Bath, Scarborough

Additional Locations in Bangor, Belfast, and Rockland

#### **Day-One Substance Use**

Phone: 207-893-0386 Reach out online: day-one.org/contact-us/ Website: day-one.org Program locations: Biddeford, Lewiston, New Gloucester, Portland, and Windham

Provides substance use and mental health services to Maine Adolescents and their families.

#### **Edmund N. Ervin Pediatric Center**

Children's Developmental and Behavioral Health Services **Ballard Center** 6 East Chestnut St. Augusta, ME 04330 Phone: 207-623-6500 Website: mainegeneral.org/medical-services/ childrens-behavioral-health-services

Services include: child psychiatry, developmental and behavioral pediatrics, Early intervention and pediatric rehabilitation services (speech, physical and occupational therapies), pediatric psychology and clinical social work services

Interdisciplinary Clinics: Developmental Evaluation Clinic, Pediatric Behavioral Medicine Clinic, and Pediatric Rapid Evaluation Program

#### **Pine Tree Society**

589 Minot Ave. Auburn, ME 04210 Phone: 207-443-3341 Email: info@pinetreesociety.org Website: pinetreesociety.org

Support for children with disabilities and their families. Includes an Early Learning Center, children's case management, therapy services (speech therapy and occupational therapy), assistive technology services, audiology services, and skill building for transition to



#### Maria Duffy Counseling

P.O. Box 474 Westbrook, ME 04098 Phone: 207-250-5562 Website: psychologytoday.com/us/therapists/maria-I-duffy-westbrook-me/398645

Clinician who specializes in behavioral issues, child and parenting

#### ADVOCACY AND SUPPORT SERVICES

**Center for Grieving Children** 555 Forest Ave. Portland, ME 04101 Phone: 207-775-5216 Email: cgc@cgcmaine.org Website: cgcmaine.org

Bereavement program: grief support for families Tender Living Care (TLC) program: support for families experiencing changes that occur with a lifeimpacting diagnosis. Additional Location in Sanford

#### **Disability Rights Maine (DRM)**

Children's Advocacy Program 160 Capital Street, Suite 4 Augusta, ME 04330 Phone: 207-626-2774 Toll-free: 800-452-1948 Email: advocate@drme.org/brain-injury Website: drme.org/children

DRM's Children's Advocacy Program serves children and young adults with disabilities, along with their families, as they navigate education, behavioral health treatment and the transition to adulthood.

#### **Family Violence Project**

83 Western Ave. Augusta, ME Helpline: 207-623-3569 Toll-free: 877-890-7788 Email: helpline@familyviolenceproject.org Website: familyviolenceproject.org

Serves Kennebec and Somerset Counties Support Services: Court Advocacy, Supportive Housing, Support Groups, Emergency Shelter, Resources, and Safety Planning. Also offers School-Based Education & Awareness programs.

#### G.E.A.R Parent Network

10 Caldwell Rd. Augusta, ME 04330 Toll-free: 800-264-9224 Website: gearparentnetwork.org

G.E.A.R. Parent Network is a program of Crisis & Counseling Centers. The Network offers parent-to-parent support, resources and training for parents of children with emotional and behavioral health concerns.

#### Maine Developmental Disabilities Council (MDCC)

Physical Address: 526 Western Ave Unit 2, Augusta, ME 04330 Mailing Address: 139 State House Station, Augusta, ME 04333 Phone: 207-480- 1478 Toll-free: 833-713-2618 Website: maineddc.org

MDCC is a partnership of people with disabilities, their families, and agencies. The Council identifies barriers to community inclusion, self-determination, and independence. The Council acts to effect positive change through advocacy, training, demonstration projects, and support for other inclusive and collaborative systemic change activities.

#### Maine Parent Federation (MPF)

Physical Address: 526 Western Ave., Unit 2, Augusta, ME 04330 Mailing Address: P.O. Box 2067, Augusta, ME 04338 Phone: 207-588-1933 Toll-free: 800-870-7746 Website: mpf.org

MPF is a non-profit organization that provides information, referral, telephone support, and training to parents of children with disabilities or special health care needs. In addition to their programs, MPFs website provides information on a variety of topics, with numerous resources.

# Maine Brain Injury **INFORMATION CENTER** 1-800-444-6443

www.biasusa.org/maine

# BIAMaine@biausa.org

#### NAMI Maine

52 Water Street Hallowell, ME 04347 Helpline: 800-464-5767 Email: info@namimaine.org Website: namimaine.org

Provides advocacy, education, and support for those affected by mental illness. Offers support services and treatment options in Maine, as well as educational programming, workshops, conferences and more throughout the year. Offerings also include specific supports and resources for youth and young adults.

#### **PSL Services/STRIVE**

Central Office 39 Darling Ave. South Portland, ME 04106 Phone: 207-879-0847 Email: info@pslstrive.org Website: pslstrive.org

STRIVE is a non-profit organization based in South Portland that assists tweens, teens, and young adults with intellectual disabilities.

#### SUPPORT GROUPS AND SURVIVOR NETWORKS

#### Maine Youth Action Network (MYAN)

A program of Opportunity Alliance 50 Lydia Lane South Portland, ME 04106 Phone: 207-613-5584 Website: myan.org

MYAN collaborates, convenes, and partners to build young people's leadership on issues of social justice, restorative practices, and public health; and the capacity of adults, organizations, and systems to use positive youth development and social-emotional learning principles in their work with youth. MYAN brings together educators, librarians, afterschool program coordinators, prevention specialists, and community members—any adult seeking to collaborate with young people-to practice new skills, make lasting connections, and share their expertise with one another through workshops and trainings.

#### **Maine Youth Chat** Website: mpf.org/maine-youth-chat

Maine Youth Chat is a virtual group for young people in Maine to network and learn about new opportunities. The group works together to build and share skills in communication, self-advocacy, and decision making. Registration is online.

#### Youth Peer Support Statewide Network (YPSSN) Phone: 207-396-7052

Email: YPSSN@mainehealth.org Facebook: YPSSNMaine Website: mainehealth.org/maine-behavioralhealthcare/care-and-services/counseling-andtherapy-services/peer-support/youth-peer-supportstatewide-network

YPSSN serves youth and young adults (ages 14-26) with history of mental health and/or substance use challenges. Services are free, referrals are accepted from anyone as long as the youth gives permission for their information to be shared. Network activities include 1-1 youth peer support (online or in-person), support groups, outdoor activities, advocacy opportunities and a youth advisory board.

# Youth Survivors Network

#### Website: mpf.org/youth-survivors-network

Youth Survivors Network is a virtual community for young brain injury survivors (age 16-25) in New England Group members share their experiences, collaborate on projects, and create a platform for youth and young adults who are navigating life with brain injuries.



#### **RECREATION SERVICES**

**Adaptive Outdoor Education Center** 

675 Old Portland Rd. Brunswick, ME 04011 Phone: 207-237-2676 Website: adaptiveoutdooreducationcenter.org Programs: adaptiveoutdooreducationcenter.org/ programs

#### **Camp Sunshine**

35 Acadia Rd. Casco, ME 04015 Phone: 207-655-3800 Email: info@campsunshine.org Website: campsunshine.org

#### Pine Tree Camp

114 Pine Tree Camp Rd. Rome, ME 04963 Phone: 207- 386-5990 Website: pinetreesociety.org/camp-home

#### **Spark Inclusive Arts**

37 W. Chops Point Rd. Bath, ME 04530 Phone: 207-798-1995 Website: sparkdanceprogram.org

#### LEGAL AND FUNDING RESOURCES

Kids Legal - Pine Tree Legal Assistance P.O. Box 547 Portland, ME 04112 Phone: 207-774-8246 Website: kidslegal.org

A project within Pine Tree Legal Assistance. Provides free civil legal aid for Maine's children and their caregivers.

Maine State Bar Association Lawyer Referrals Phone: 207-622-7523 Website: mainebar.org/page/LawyerReferral **Robbie Foundation** P.O. Box 1534 Scarborough, ME Website: robbiefoundation.com

Funding resource. Helps families with children who have developmental disabilities by funding adaptive equipment, assistive technology, and therapy not covered by insurance.

# PHYSIATRISTS

A physiatrist is a doctor of Physical Medicine and Rehabilitation (PM&R). Physiatrists often serve as the leader of a rehabilitation treatment team and make referrals to various therapies and medical specialists as needed. Physiatrists work to enhance and restore functional ability and quality of life to individuals with physical impairments and other disabilities.

#### Maine General Physiatry

442 Civic Center Dr. Augusta, ME 04330 Phone: 207-624-4800

#### MaineHealth Neurosurgery – Scarborough

Stephanie C. Chan, M.D. 92 Campus Dr., Suite A Scarborough, ME 04074 Phone: 207-885-0011

#### Maine Health Neurology – Rockport

*Dr. Emily Nelson* 4 Glen Cove Dr. Suite 201 Rockport, ME 04856 Phone: 207-301-5757

# PHYSICAL THERAPY

Maine Strong Balance Centers Website: mainestrongbalancecenter.com

for Neurorehabilitation, Dizziness, and Mobility

#### **Office Locations:**

#### Saco Balance Center

15 Lund Rd Unit 104 Saco, ME 04072 Phone: 207-494-8029

#### **Scarborough Balance Center**

400 Enterprise Dr., Suite 4 Scarborough, ME 04074 Phone: 207-303-0612

#### **South Portland Balance Center**

380 Western Ave. South Portland, ME 04106 Phone: 207-808-8908

#### Mountain Range of Motion, LLC

*Jessica Buja, PT, DPT* Madison, ME 04950 Phone: 207-696-3688 Email: jessica.buja@mountainrangeofmotion.com Website: mountainrangeofmotion.com

Telehealth Physical Therapy & Wellness

#### **102 Outpatient Neurorehabilitation Clinics**

102 Clinics typically offer a range of neurorehab therapies, including physical therapy. For a list of 102 Outpatient Neurorehabilitation Clinics, refer to the 'Outpatient Rehabilitation' section of this Directory.



# PRESCRIPTION DRUG DISCOUNT PROGRAMS

### STATE OF MAINE

Maine offers two prescription drug assistance programs for its residents: **Maine Rx Plus** and the **Maine Low-Cost Drug Program for the Elderly and Disabled (DEL)**. To view eligibility requirements and to apply, go to: mymaineconnection.gov, visit a local Maine Department of Health and Human Services Office or call the Mainecare Pharmacy Help Desk at 866-796-2463.

Maine Department of Health and Human Services Member Help Desk: 866-796-2463 TTY: 800-423-4331 (change to this) Website: mainecarepdl.org

### ADDITIONAL RESOURCES

Kennebec Pharmacy's Pouch Program - Kennepac Phone: 207-626-9066

Website: kennebecpharmacy.com/kennepac

KennePac is a free program designed to make taking medications simple. Medications are pre-sorted into easy-to-open pouches according to date and time that they should be taken. Each pouch has clearly printed instructions. Prescriptions are refilled once per month and available for pick up or delivery.



#### Maine Consumers for Affordable Health Care Toll-free: 800-965-7476

Website: mainecahc.org/guide-to-maine-healthcare/other-helpful-programs/help-paying-forprescriptions

Information about public and private programs that provide free or low-cost prescription medications to qualifying individuals.

#### **MedAccess Prescription Assistance Program**

Phone: 207-662-7968 Toll-free: 877-275-1787 Website: mainehealth.org/Patients-Visitors/Billing-Insurance/Financial-Assistance/MedAccess

Free program, funded by MaineHealth and offered through local hospitals. The MedAccess program helps patients and healthcare providers find low-cost prescription drug options. Programs such as pharmaceutical companies' patient assistance programs, low-cost generic programs, Medicare Part D, and state and local prescription programs can help save on medication costs.

# PSYCHIATRISTS & NEUROPSYCHIATRISTS

#### **PSYCHIATRISTS**

A psychiatrist is a medical doctor who treats mental health conditions. A psychiatrist can prescribe medication and also may provide counseling. It can be difficult to find a psychiatrist with knowledge of brain injury.

#### Jeffrey S. Barkin, M.D., DLFAPA

97A Exchange St., Suite 501 Portland, ME 04101 Phone: 207-775-2244 To schedule an appointment: BarkinAssist97A@ gmail.com

Treats mood disorders, anxiety disorders and neuropsychiatric disorders.

#### Justin Otis, MD

Northern Light Acadia Hospital 268 Stillwater Avenue Bangor, ME 04401 Phone: 207-973-6100

#### Rena Paris, MD

*MaineHealth – Portland* 22 Bramhall St., Unit P6 Portland, ME 04102 Phone: 207-662-3385

Special areas of focus: neurological disorders, psychotic disorders, geriatrics

#### NEUROPSYCHIATRISTS

A neuropsychiatrist is a psychiatrist with specialized training in neurology. A neuropsychiatrist focuses on evaluating and treating the challenging symptoms that can accompany brain injury.

#### Portland Cognitive & Behavioral Neurology

Alyson Maloy, M.D. 449 Forest Ave., Suite 214 Portland, ME 04101 Phone: 207-222-3021

# RECREATION

#### **Access Navigators**

273 Corporate Dr. Portsmouth, NH 03801 Phone: 603-436-2551 Email: info@accessnavigators.com Website: accessnavigators.com

An online guide with accessibility information for local restaurants and cultural attractions.

#### Adaptive Outdoor Education Center

3000 Outdoor Center Rd. Carrabassett Valley, ME 04947 Phone: 207-237-2676 Email: infoAOEC@gmail.com Website: adaptiveoutdooreducationcenter.org

Additional location in Brunswick, fully accessible

#### **Aphasia Center of Maine**

675 Old Portland Rd. Brunswick, ME 04011 Phone: 207-415-3133 Email: info@aphasiacenterofmaine.org Website: aphasiacenterofmaine.org Provides recreational, educational, and emotional support to those affected by aphasia.

#### Camp CaPella

8 Pearl Point Rd. Dedham, ME 04429 Phone: 207-843-5104 Contact form: campcapella.org/contact-us/ Website: campcapella.org

Daytime and overnight week-long camping for all ages. Activities include boating, swimming, fishing, games, arts, crafts, and dance. Operates June-August

#### **Complimentary Fishing License**

# Maine Department of Inland Fisheries and Wildlife Physical Address: 353 Water St.

Mailing Address: 41 State House Station Augusta, ME 04333 Phone: 207-287-8000 Link to Application Form: maine.gov/ifw/docs/ Complimentary%20Application.pdf

A complimentary fishing license may be issued to any person with a brain injury. This license is good for the lifetime of the holder. Contact the Maine Department of Inland Fisheries and Wildlife.

#### Love Your Brain Foundation

Email questions to: info@loveyourbrain.com Website: loveyourbrain.com

A nonprofit organization that aims to improve quality of life for people affected by brain injury and to raise awareness about the importance of brain health. Offers free 6-week interactive, online programs over Zoom, including yoga and mindfulness programs for brain injury survivors and their caregivers.

#### **Maine Adaptive Sports and Recreation**

Physical Address: 2 Main St. Bethel, ME 04217 Mailing Address: P.O. Box 853, Bethel, ME 04217 Phone: 207-824-2440 Email: info@maineadaptive.org Website: maineadaptive.org

Non-profit offering year-round, free adaptive recreational programs

#### ort Pine Tree Camp

Pine Tree Society 114 Pine Tree Camp Rd. Rome, ME 04963 Phone: 207-386-5990 Email: ptcamp@pinetreesociety.org Website: pinetreesociety.org/camp-home

Camping experience for children and adults. Activities include swimming, hiking on accessible nature trails, drama, arts and crafts, archery, tennis, basketball on accessible courts, kayaking and fishing.

#### **Portland Wheelers**

P.O. Box 11314 Portland, ME 04104 Phone: 207-400-9370 Email: info@portlandwheelers.org Website: portlandwheelers.org

Provides experiences for people unable to ride a bike by themselves. Their program gets people outdoors for therapeutic recreation, socialization and adventure. Rides are free.

#### Spark Inclusive Arts

37 W. Chops Point Rd.
Bath, ME 04530
Phone: 207-798-1995
Website: sparkdanceprogram.org
Non-profit organization offering classes, training, workshops and performances that are designed to help create a more inclusive society.

# NEW HAMPSHIRE RECREATION PROGRAMS, OPEN TO MAINE RESIDENTS

K.B.I.C. – David Krempels Brain Injury Center 100 Campus Dr. Portsmouth, NH 03801 Phone: 603-570-2026 Online contact form: kbicenter.org/contact Website: krempelscenter.org

Nonprofit organization located in Portsmouth, NH, offering in person and online post-rehab community-based programming to survivors of acquired brain injury.



#### **Northeast Passage**

121 Technology Dr., Suite 161 Durham, NH 03824 Phone: 603-862-0070 Website: nepassage.org

Nonprofit organization through the University of New Hampshire's College of Health and Human Services. Services include community-based recreational therapy, private therapeutic recreation services, equipment rentals and trip facilitation.

# REHABILITATION

Following a brain injury, rehabilitation can take place in various settings. The type of rehabilitative program will depend on the severity of injury and the person's ability to participate in the program. Typically, a patient's doctor or treatment team will advise, or refer, a person to the most appropriate rehabilitation setting. Be aware that insurance plans will differ in the number of days/ sessions of rehabilitation covered. It is advisable to call the person's health insurance provider and ask about coverage limits.

#### ACUTE / IN-PATIENT REHABILITATION

Acute/inpatient rehabilitation is an intensive form of medical rehabilitation provided in a special unit of a trauma hospital or a rehabilitation hospital. This type of rehabilitation begins as soon as possible after injury. Once a person is medically stable, a team of health professionals work with the patient to regain activities of daily living. Activities of daily living include dressing, eating, using the bathroom, walking, and speaking. This type of intensive rehabilitation is not intended to be long-term. Insurance coverage limitations will dictate length of stay. In Maine, the location of acute/ inpatient rehabilitation is typically linked to the hospital where a person is admitted after injury.

#### **POST-ACUTE REHABILITATION**

Post-acute rehabilitation provides continued intensive therapies for people who are not able to return home after discharge from a hospital. The goal of post-acute rehabilitation is to help a person become as independent as possible. The focus of therapies is to optimize day-today functioning for safe return to home. Length of stay is variable, depending on a person's needs. Insurance coverage limitations will influence length of stay.

In Maine, there are two skilled nursing facilities that offer specialized post-acute brain injury and stroke rehabilitation programs.

#### **Brewer Center for Health & Rehabilitation**

Brain Injury and Stroke Program 74 Parkway South Brewer, ME 04412 Phone: 207-989-7300 Email: brewer-info@nathealthcare.com Website: brewercenterrehab.com

#### **River Ridge Center**

A Genesis HealthCare facility 3 Brazier Ln. Kennebunk, ME 04043 Phone: 207-985-3030 Admissions: 207-815-3025 Website: genesishcc.com/riverridge

#### HOME HEALTHCARE

Home health care is provided by certified home health agencies and can include a combination of the following skilled services: nursing, medical social work, rehabilitation therapies (physical, occupational and speech), and personal care. To locate a licensed home healthcare agency in your area, you can visit the State of Maine Division of Licensing and Certification or call your local Aging and Disability Resource Center (ADRC) to request a list of home healthcare providers.

#### State of Maine Division of Licensing and Certification

#### Link: gateway.maine.gov/dhhs-apps/aspen/

Select 'Home Health Care', then select 'Home Health Agency', and your county.

#### Aging and Disability Resource Center (ADRC)

To locate your local ADRC, refer to the section in this Directory titled 'Aging and Disability Resource Centers' or call the ADRC general number: 877-353-3771.

#### Home Healthcare is different than Home Care

- Home Healthcare is "clinical" or "skilled" care and requires a doctor referral. These skilled services are provided by licensed providers such as nurses and rehabilitation therapists. Insurance will help cover the cost of Home Healthcare.
- Home Care is non-clinical and does not require a doctor referral. Homecare is sometimes referred to as personal care, companion care, or homemaker services. Home care provides help with daily activities such as house cleaning and other chores, meal preparation, medication reminders, transportation, and companionship. Home Care can also help with ADLS such as bathing, toileting, dressing and grooming. Home care is often paid for privately/out of pocket. In some cases, Medicaid or long-term care insurance wil cover the costs of home care. Call your local ADRC for a list of home care agencies in your area.

#### **OUTPATIENT REHABILITATION**

After a person has returned home, continued rehabilitation can be accessed through outpatient services. Outpatient rehabilitation goals are person-centered with a focus on improving cognitive, physical and/or communication skills. Typically, a person will travel to an outpatient clinic for these therapies. Insurance limits will apply to the number of outpatient therapy sessions a person can receive.

#### SECTION 102 NEUROREHABILITATION CLINICS

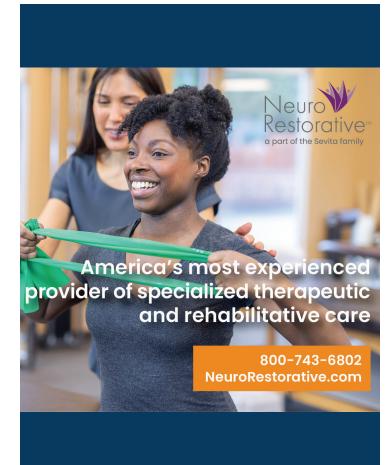
There are eight Section 102 outpatient neurorehabilitation treatment clinics throughout the state of Maine. These clinics are paid for through MaineCare to offer physical, occupational, and speech therapies along with other services to help individuals living with a brain injury recover their physical, communicative, and cognitive abilities. Individuals who are not eligible for MaineCare may also receive services from the 102 Clinic programs. Call the clinic in your area and ask if they take your insurance plan.

#### **Center for Integrated Neuro-Rehab (CINR)**

159 Bennett Dr., Suite 1 Caribou, ME 04736 Phone: 207-498-3820 Website: amhc.org/support

# THE VOICE OF AWARENESS, ADVOCACY AND PROGRESS

	Website: goodwillnne.org/neurorehab Contact person: Terry Roy
	Locations:
e	<b>Scarborough</b> 8 Science Park Rd. Scarborough, ME 04074 Phone: 207-761-8402
; d	Lewiston 618 Main St. Lewiston, ME 04240 Phone: 207-795-6110
	<b>NeuroRestorative Maine – Standish</b> 234 Northeast Rd. Standish, ME 04084 Questions and referrals: 800-743-6802 Website: neurorestorative.com





#### **Rehab Without Walls**

Website: rehabwithoutwalls.com/maine

#### Locations:

#### Brewer

248 State St. Brewer, ME 04412 Phone: 207-989-2034

#### Fairfield

95 Skowhegan Rd. Fairfield, ME 04937 Phone: 207-453-1330

#### Rockland

91 Camden St., Suite 107 Rockland, ME 04841 Phone: 207-596-0133

#### **RiverRidge Center**

3 Brazier Ln. Kennebunk, ME 04043 Phone: 207-985-3030 Website: genesishcc.com/RiverRidge

#### OTHER OUTPATIENT PROVIDERS

Ageility 75 State St. Portland, ME 04101 Phone: 207-805-9161 Website: ageility.com/locations/me/ageility-75-statestreet/

Provides occupational therapy, physical therapy and speech therapy.

#### **Central Maine Therapy Services**

Trolley Medical Building 77 Bates St. Lewiston, ME 04240 Phone: 207-795-2122 Website: cmhc.org/location/central-maine-therapyservices/

Provides occupational therapy, physical therapy and speech therapy.

#### Fox Rehabilitation Services

Toll-free: 877-407-3422 Website: https://www.foxrehab.org Provides occupational therapy, physical therapy and speech therapy.

#### **MaineGeneral Outpatient Rehabilitation**

Website: mainegeneral.org/medical-services/ rehabilitation-services/neurological-rehabilitation/

#### **Office Locations:**

#### Augusta

15 Enterprise Dr., Suite 100 Augusta, ME 04330 Phone: 207-621-7500

Provides occupational therapy, physical therapy and speech therapy.

#### Oakland

107 First Park Dr. Oakland, ME 04963 Phone: 207-873-8140

Provides occupational therapy, physical therapy and speech therapy.

# **Rehab Without Walls**

Working together to provide the Neuro Care Continuum



and resources

**Rehab Without Walls**°

MAINE CENTER FOR

**INTEGRATED REHAB** 

MCIR is a specialized, interdisciplinary.

a personal level of independence and

success through design, access, therapies,

coordinated, and outpatient-focused brain

injury program. We want to help you achieve

Twin City Plaza (Brewer)

p) 207.989.2034

f) 207-989-5971

Fairfield p) 207.453.1330

f) 207-453-1333

Rockland p) 207.596.0133

f) 207-596-0144

#### HOME AND COMMUNITY NEURO THERAPY

Our home and community neuro rehab program builds a therapy program around our patients, moving individuals outside the walls of institutional settings and into their natural home and community environment through a continuum of care.

> Maine Office p) 207.282.3980 f) 207-282-1991

Service Areas Kittery to Greater Bangor



RehabWithoutWalls.com



# COMPREHENSIVE BRAIN INJURY CARE



"I have to give it to them...they're all so good. The entire team. They all cared so much." – Jenna

### OUR HOSPITALS HAVE EARNED DISEASE-SPECIFIC CARE Certification in Brain injury and stroke rehabilitation

#### Certified Brain Injury Specialists Patient and Family Education Programs

Acute Inpatient Rehabilitation Hospitals Portsmouth, NH I Salem, NH I Nashua, NH I Manchester, NH

**20+ Outpatient Clinics** NH Seacoast, Southern NH and the Merrimack Valley in MA



For more info, call (603) 893-2900 or visit www.NortheastRehab.com

Rebuilding lives through hope, compassion and dedication to excellence.

#### Winthrop

16 Commerce Plaza, Suite 2D Winthrop, ME 207-377-1580

Provides occupational therapy and physical therapy.

#### Northern Light Rehabilitation

Northern Light Eastern Maine Medical Center 900 Hammond St., Suite D Bangor, ME 04401 Phone: 207-973-6356

Provides occupational therapy, physical therapy and speech therapy.

#### **Rehab Without Walls**

Home & Community Rehab Services 24 West Cole Rd., Suite 102 Biddeford, ME 04005 Phone: 207-282-3980 Website: rehabwithoutwalls.com/location/rehabwithout-walls-biddeford-maine Provides neurorehab therapies in the patient's home and/or community. Offers occupational, physical and speech therapies, social work and clinical coordination. Service area is expanding and includes all or parts of the following counties: Androscoggin, Cumberland, Franklin, Hancock, Kennebec, Lincoln, Oxford, Penobscot, Sagadahoc, Somerset and Waldo.

Saco Bay Orthopaedic and Sports Physical Therapy Neurologic Multidisciplinary Center 1274 Congress St., Third Floor Portland, ME 04102 Phone: 207-888-0900 Website: sacobaypt.com

Provides occupational therapy, physical therapy and speech therapy. Also provides telerehab option.

#### **NEW HAMPSHIRE**

Northeast Rehabilitation Hospital Network Brain Injury Rehabilitation Center General number: 603-893-2900 Website: northeastrehab.com/services/brain-injuryrehabilitation/ Locations: Portsmouth, Nashua, Manchester, Salem

Northeast Rehabilitation hospitals offer a Brain Injury Recovery Program that includes comprehensive acute inpatient rehabilitation services and medical management to individuals who have had a brain injury. Their hospitals serve Maine residents and accept most Maine insurances.

#### K.B.I.C. David Krempels Brain Injury Center

100 Campus Drive, Suite 24 Portsmouth, NH 03801 Phone: 603-570-2026 Email: info@kbicenter.org Website: kbicenter.org

K.B.I.C. is a nonprofit organization that offers in-person and online post-rehab community-based programming to survivors of acquired brain injury. Programming is available to Maine residents.

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# SERVICES FOR PEOPLE WHO HAVE VISUAL OR HEARING IMPAIRMENTS

#### **BLIND AND VISUALLY IMPAIRED**

#### **Catholic Charities Maine**

P.O. Box 10660 Portland, ME 04104-6060 Phone: 207-781-8550 Email: info@CCMaine.org Website: ccmaine.org/education-services-for-blindand-visually-impaired-children

Education services for blind and visually impaired children

#### **Iris Network**

189 Park Ave. Portland, ME 04102 Phone: 207-774-6273 Website: theiris.org

Assistive technology for persons who have visual impairments or blindness

#### Library for the Blind and Print Disabled

Talking Books Plus 64 State House Station Augusta, ME 04333 Phone: 207-287-5650 Toll-free: 800-762-7106 Website: maine.gov/msl/outreach/lbph

Provides books by mail for homebound residents, National Federation of the Blind NFB-Newsline, large print books, talking books, braille and audio reading downloads.

#### Visually Impaired Support Team Alliance (VISTA)

Contact: Linda Richards Phone: 207-872-5930 Email: HYPERLINK "mailto:linsue1313@gmail.com" linsue1313@gmail.com

Supportive group that allows people with vision impairments to connect, network and share resources. Group meets virtually using via Zoom.

#### **DEAF AND HARD OF HEARING**

#### Division for the Deaf, Hard of Hearing, and Late Deafened

Bureau of Rehabilitation Services Maine Department of Labor 150 State House Station Augusta, ME 04333 Video Phone: 207-470-7668 Website: maine.gov/rehab/dod/index.shtml

#### **Disability Rights Maine**

Deaf Services 160 Capitol St., Suite 4 Augusta, ME 04330 Local Phone: 207-797-7656 (V/TTY) Toll-free: 800-452-1948 (V/TTY) Video Phone: 207-766-7111 Website: deafservices@drme.org

#### Hear ME Now!

The Moog Center for Deaf Education Phone: 314-692-8544 Website: hear-me-now.org

The Moog Center for Deaf Education has acquired the Hear ME Now pediatric programs and services. The Moog Center is a non-profit organization located in St. Louis, MO that brings many resources to children in northern New England, including teleservice programs that support and advocate for families of children who are deaf or hard of hearing and who choose listening and spoken language.

#### The Maine Educational Center for the Deaf and Hard of Hearing

Governor Baxter School for the Deaf 1 Mackworth Island Falmouth, ME 04105 Phone: 207-781-3165 Email: info@mecdhh.org Website: mecdhh.org

# SOCIAL SECURITY

#### SOCIAL SECURITY ADMINISTRATION ASSISTANCE PROGRAMS (SSA)

The Social Security Administration manages two cash benefit programs for people with disabilities: Social Security Disability Insurance (SSDI) and Supplemental Security Income (SSI). SSDI provides disability insurance benefits for workers who have contributed to Social Security and become disabled or blind before reaching retirement age. SSI provides monthly cash income to low-income persons with limited work history and resources.

#### **National SSA Office**

Toll-free: 800-772-1213 TTY: 800-325-0778 Website: ssa.gov Link to online forms: ssa.gov/forms Link to Disability Starter Kits: ssa.gov/disability/ disability\_starter\_kits.htm





126 Western Avenue, #261 Augusta, ME 04330 E-Mail: BIAMaine@biausa.org Website: www.biausa.org/maine

For brain injury information and resource information, contact BIAA's Maine Brain Injury **Information Center:** Call 800-444-6443 Toll-free Monday-Friday, 9 a.m.-5 p.m. E-mail: MaineBrainInjuryInfo@biausa.org

# THE VOICE OF AWARENESS, ADVOCACY AND PROGRESS

#### SOCIAL SECURITY ADMINISTRATION OFFICES IN MAINE

600 Turner St., Suite 5 Auburn, ME 04210 Toll-free: 833-388-6432

#### Augusta

Auburn

330 Civic Center Dr., Suite 4 Augusta, ME 04332 Toll-free: 866-882-5422

#### Bangor

202 Harlow St. Room 10307 Bangor, ME 04401 Toll-free: 877-405-1448

#### Portland

1355 Congress St., Floor 2 Portland, ME 04102 Toll-free: 877-319-3076

#### **Presque Isle**

365 Main St. Presque Isle, ME 04769 Toll-free: 866-837-2719

#### Rockland

169 Camden St. Rockland, ME 04841 Toll-free: 855-269-9179

#### Saco

110 Main St., Suite 1450 Saco, ME 04072 Toll-free: 877-253-4715

#### Waterville

14 Colby St. Waterville, ME 04901 Toll-free: 866-931-9169

#### Portsmouth, NH

215 Commerce Way, Suite 200 Portsmouth, NH 03801 Toll-free: 888-397-9796 Serves portions of Southern Maine including Kittery

#### SOCIAL SECURITY REFERRAL ORGANIZATIONS

#### **National Association of Disability Representatives** (NADR)

Free Hotline: 800-747-6131 Website: nadr.org – use online tool 'Find a Representative'

Brain Injury ASSOCIATION

AMERICA - MAINE

Offers a free national referral service for Social Security claimants seeking representation and information about Social Security Disability, Continued Disability Renewals, and over payment or underpayment problems.

#### **National Organization of Social Security Claimants Representation (NOSSCR)**

Referral Service line: 845-682-1881 Website: nosscr.org/referral-service/

The NOSSCR website has helpful information about Social Security including: Social Security basics, eligibility, process for initial application and what to do if you've been denied. They also have a Referral Service that connects callers with a private attorney in their area

#### SOCIAL SECURITY DISABILITY ATTORNEYS IN MAINE

Associates in Claims Representation, **DBA, Able Disability Advocates** Michael Milne 77 Collin Meadow Lane Alfred, ME 04002 Phone: 207-324-2253 Email: ssrep1me@gmail.com

# Maine Brain Injury **INFORMATION CENTER** 1-800-444-6443

www.biasusa.org/maine

BIAMaine@biausa.org



Law Offices of Russell J. Goldsmith Free Consultation: 800-773-8622 Website: russelljgoldsmith.com

Provides representation for SSDI, not SSI.

#### **Office Locations:**

Portland 97 India St., 2nd Floor Portland, ME 04101 Phone: 207-774-6735

#### York

647 U.S. 1 #203 York, ME 03909 Phone: 207-363-1828

#### MINDSET

Phone: 833-862-0978 Website: mindset.care/about

Mindset acts as a representative for your Social Securit benefits application. They answer questions, provide guidance in filling out SSDI or SSI applications, and help you collect the supporting documentation needed.

#### Woodruff & Mathis

Sam Mathis 218 Court St. Auburn, ME 04210 Phone: 207-777-5136 Website: mathislaw.com Maine Disability Requirements: mathislaw.com/fag maine-disability-requirements/

Serves cities of Lewiston and Auburn, and the following counties: Cumberland, Franklin, Kennebec and Oxford

### SPEECH-LANGUAGE PATHOLOGY

#### Lotus Speech & Wellness

Katherine Noves, M.S., CCC-SLP, CBIS Phone: 207-405-3496 Email: katherine@lotusslp.com Website: lotusslp.com

Provides virtual speech, language and cognitive therap for adults throughout Maine.

#### Scarborough NeuroDevelopment Center

**Outpatient Rehabilitation Services** 500 Southborough Dr., Suite 301 South Portland, ME 04106 Phone: 207-219-8300 Website: trainyourbrain.me

Adult and pediatric speech therapy

#### University of Maine

Madelyn E. and Albert D. Conley Speech, Language and Hearing Center 5724 Dunn Hall Orono, ME 04469-5724 Phone: 207-581-2006 Email: um.csd@maine.edu

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Website: umaine.edu/comscidis/clinical-services

Provides on-site speech therapy and remote,

telepractice speech therapy.

102 Outpatient Neurorehabilitation Clinics
102 Clinics typically offer a range of neurorehab therapies, including speech therapy. For a list of 102 Outpatient Neurorehabilitation Clinics, refer to the 'Outpatient Rehabilitation' section of this directory.
STROKE
COMPREHENSIVE STROKE CENTER
Comprehensive Stroke Center certification from the Joint Commission recognizes hospitals that meet standards to treat the most complex stroke cases. There is one comprehensive stroke center in Maine.
Maine Medical Center - Portland
Phone: 207-662-0111 Website: mainehealth.org/maine-medical-center
PRIMARY STROKE CENTERS
Primary Stroke Center Certification recognizes hospitals that meet standards to support better outcomes for stroke care.
<b>Central Maine Medical Center – Lewiston</b> Phone: 207-795-2480
Website: cmhc.org/cmmc/
MidCoast Hospital – Brunswick Phone: 207-373-6000
Website: mainehealth.org/mid-coast-hospital
Northern Light Eastern Maine Medical Center – Bangor Phone: 207-973-8278
Website: northernlighthealth.org
<b>Pen Bay Medical Center – Rockport</b> Phone: 207-301-8000
Website: mainehealth.org/pen-bay-medical-center



#### APHASIA SUPPORTS AND SERVICES

Aphasia is a language disorder that can happen with injury to the brain. It is most often associated with stroke; however, aphasia can occur with any type of brain injury. There are different types of aphasia, depending on the specific location of injury. For example, a person may have difficulty speaking and/or difficulty understanding spoken or written language.

**Aphasia Center of Maine** Phone: 207-415-3133 Website: aphasiacenterofmaine.org Locations in Brunswick and Carrabassett Valley

#### Aphasia Nation and Stroke Educator, Inc.

Thomas Broussard, Ph.D. Phone: 207-798-1449 Websites: aphasianation.org & strokeeducator.com

#### STROKE SUPPORTS AND SERVICES

#### Adaptive Outdoor Education Center (AOEC)

Physical: 3000 Outdoor Center Rd. Mailing: 6027 Village on the Green #130 Carrabassett Valley, ME 04947 Phone: 207-237-2676 Email: infoAOEC@gmail.com

Adaptive recreation and educational programs

#### Align Home Care

Phone: 207-835-5800 Website: alignhomecareservices.com/landingpages-2/homecare-stroke2.php

In-home stroke care, serves greater Portland area

**American Stroke Association** Phone: 888-478-7653 Website: stroke.org

**American Stroke Association Support Group Finder** Website: stroke.org/en/stroke-support-group-finder

#### Maine Stroke Support Groups

Maine has several stroke-specific support groups. Locations, contacts, and/or meeting times may change, so contact Maine's Brain Injury Information Center for an up-to-date list and contact information.

Phone: 800-444-6443 Website: biausa.org/find-bia/states/maine/ resources-support

#### Maine Stroke Support

#### Website: mainestrokesupport.wixsite.com/home

Supportive community for stroke survivors, family and caregivers

#### **MidCoast Center for Community Health & Wellness**

Stroke Community Health Program Phone: 207-373-6585 Website: mainehealth.org/Mid-Coast-Hospital/ **Healthy-Communities** 

**RESCUE: Resources & Education for Stroke Caregivers' Understanding & Empowerment** Department of Veteran Affairs

Website: cidrr8.research.va.gov/rescue/

# SUBSTANCE USE DISORDER / **BEHAVIORAL HEALTH**

The experience of sustaining an acquired brain injury puts an individual at an increased risk of both substance use disorder and mental health challenges. The reverse is also true, that having substance use disorder or mental health challenges are risk factors for sustaining a brain injury.

#### MAINE CRISIS HOTLINE: 888-568-1112

TTY: Maine Relay 711 If you are concerned about yourself or someone else, call the crisis hotline to connect to your closest crisis center.

#### FEDERAL ORGANIZATIONS

**Substance Abuse and Mental Health Services** Administration (SAMHSA) Helpline: 800-662-4357 TTY: 800-487-4889 Text your zip code to 435748 (HELP4U)

#### Website: samhsa.gov Website: findtreatment.samhsa.gov

The Substance Abuse and Mental Health Services Administration's (SAMHSA) National helpline is a free, confidential 24/7/365 day-a-year treatment referral and information service (in English and Spanish) for individuals and families facing mental and/or substance use disorders. This service provides referrals to local treatment facilities, support groups, and communitybased organizations.

#### STATE ORGANIZATIONS

Office of Behavioral Health 41 Anthony Ave. Augusta, ME 04333 Phone: 207-287-2595 Website: maine.gov/dhhs/samhs

The Indian Health Service, an agency within the The Maine Office of Behavioral Health's (OBH) role is to Department of Health and Human Services, is support Maine residents with mental health, substance responsible for providing federal health services to abuse, and co-occurring disorders. The Office partners American Indians and Alaska Natives. with providers, communities, and individuals to offer support, resources, education, training, technical **Mi'kmaq Health Services** assistance, and services. 8 Northern Road

#### 211 Maine Substance Abuse

Phone: dial 211 or 866-811-5695 Out of State: 877-463-6207 Website: 211maine.org/substance

2-1-1 is a telephone number available in Maine statewide 24/7/365. It is answered by real people who can help you in locating a variety of resources closest to your location. Calling 2-1-1 is always confidential. Services can also be located by accessing the 211 website. Resources are located by selecting Substance Abuse and Addiction and a zip code.

#### **OPTIONS**

#### Website: knowyouroptions.me

Each county in Maine has an OPTIONS Liaison-a judgment-free point of contact who will meet people **Pleasant Point Healthcare** where they are in terms of their substance use. 11 Back Road OPTIONS Liaisons are behavioral health clinicians who Pleasant Point, ME 04667 can help you to find support and services that are right 207-853-0644 for you or your loved one. Website: sipayikhealth.com/counseling-and-support

# **Treatment Connection**

#### Website: www.treatmentconnection.com

Search for, learn about, or express interest in treatment for substance use near you. Includes all levels of services, lists admission criteria, insurances accepted, and availability.

#### **TRIBAL ORGANIZATIONS**

#### **Houlton Health Care**

3 Clover Circle Houlton, ME 04730 207-532-2240 Website: maliseets.net

#### Indian Health Services

Website: https://www.ihs.gov/

Presque Isle, ME 04769 207-764-4756 Website: micmac-nsn.gov

#### **Passamaquoddy Health Center**

Indian Township - Peter Dana Point Health Center 401 Peter Dana Point Road Princeton, ME 04668 207-796-2321 Website: passamaquoddyhealth.org/

Our programs provide a full range of primary and preventive care for acute and chronic illness and injuries. In addition, we have service agreements with local hospitals, professionals, and agencies for inpatient treatment and specialty care to round out our health programs.



#### Wabanaki Public Health & Wellness

Healing & Recovery 157 Park St., Suite #5 Bangor, ME 04401 Wabanaki Care Line: 844-844-2622 Email: hello@wabanakiphw.org Website: wabanakiphw.org/departments/healingand-recovery/

WPHW serves four federally recognized tribes across five communities. These include the Houlton Band of Maliseet Indians, the Aroostook Band of Micmacs, the Passamaquoddy Tribe at Indian Township, the Passamaguoddy Tribe at Pleasant Point, and the Penobscot Nation.

#### **RECOVERY RESOURCES**

#### **Journey Magazine**

Website: journey-magazine.com

Media on a mission; making recovery from addiction more visible to more people in more places with inspiring stories, programs and community resources. Website has event directory, business directory, free copies of the magazine, and more.

#### Maine Association of Recovery Residences (MARR) Website: mainerecoveryresidences.com

Offers a helpful resources page and a search tool for recovery houses.

# The Maine Recovery Hub

Phone: 207-553-2575 Email: info@portlandrecovery.org Website: portlandrecovery.org

Serves seventeen recovery community centers across Maine.

#### PEER SUPPORT

Maine Alcoholics Anonymous Hotline: 800-737-6237 Maine Relay 711 Website: csoaamaine.org

#### **Maine Narcotics Anonymous** Helpline: 800-974-0062 Maine Relay 711

Website: namaine.org

#### SUBSTANCE USE AND BEHAVIORAL HEALTH **PROGRAMS**

**Aroostook Mental Health Center** Phone: 207-554-2352 Website: amhc.org

Multiple service locations

#### **Crisis and Counseling**

10 Caldwell Rd. Augusta, ME 04330 Phone: 207-626-3448

Website: crisisandcounseling.org

#### **Kennebec Behavioral Health**

67 Eustis Pkwy. Waterville, ME 04901 Phone: 207-873-2136 Website: kbhmaine.org

#### Spurwink

1155 Lisbon St. Lewiston, ME 04240 Phone: 207-344-1850 Website: www.spurwink.org

#### TRANSPORTATION

#### MAINE STATE TRANSPORTATION

Maine Department of Transportation (DOT) Website: maine.gov/mdot/transit/options/

Search by Town tool for locating regional transportation options. They also have a link on the same page for Volunteer Transportation Programs.

#### MAINECARE COVERED RIDES

**Transportation Brokers** 

MaineCare works with transportation brokers to schedule rides for non-emergency medical

appointments. There are three transportation brokers for the State of Maine including ModivCare, Midcoast Connector, and Penguis. To schedule a MaineCare covered ride, you must call the transportation broker that coordinates rides for your county. Call at least two full business days before your medical appointment.

#### SERVING ANDROSCOGGIN, AROOSTOOK, CUMBERLAND, FRANKLIN, HANCOCK, OXFORD, WASHINGTON AND YORK COUNTIES

#### ModivCare

Website: mymodivcare.com/how-it-works

#### **RESERVATIONS AND RIDE ASSIST NUMBERS BY** REGION

**Region 1 - Patten, Danforth, Aroostook** Reservations - 855-608-5174 Ride Assist - 855-608-5175

#### **Region 2 - Washington and Hancock** Reservations - 855-608-5176

Ride Assist - 855-608-5177

#### **Region 6 - Cumberland (Brunswick and Harpswell** excluded) Reservations - 855-608-5178

Ride Assist - 855-608-5179

Region 7 - Oxford, Androscoggin and Franklin Reservations - 855-608-5180 Ride Assist - 855-608-5181

Region 8 - York, Brownfield, Denmark, Fryeburg, Hiram, Porter Lovell, Stoneham, Stow, Sweden cities in Oxford County Reservations - 877-659-1302 Ride Assist - 877-659-1303

#### SERVING KNOX, LINCOLN, SAGADAHOC, WALDO COUNTIES AND THE TOWNS OF BRUNSWICK AND HARPSWELL

#### MidCoast Connector

Toll-free: 855-930-7900 (Press 1) Website: waldocap.org/mainecare-transportation/

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#### SERVING KENNEBEC, PENOBSCOT, PISCATAQUIS AND SOMERSET COUNTIES

#### Penauis

Toll-free: 855-437-5883 (Penobscot & Piscataquis Counties) Toll-free: 844-736-7847 (Kennebec & Somerset Counties) Website: penguis.org/services/transportation/

#### **REGIONAL TRANSPORTATION SERVICES**

#### Aroostook Regional Transportation System, Inc. (ARTS) P.O. Box 552

24 Houlton Rd. Presque Isle, ME 04769 Phone: 207-764-3384 Toll-free: 800-442-3320 (Bus) Website: aroostooktransportation.org

Door-to-door transportation services provided to the general public, individuals with disabilities, and the elderly at affordable rates. Services are provided by buses or vans that are all handicapped accessible. Provides transportation to all towns in Aroostook county, to Patten/Stacyville in Penobscot county and to Danforth in Washington county.

#### **Downeast Community Partners (DCP)**

248 Bucksport Rd. Ellsworth, ME 04605 Phone: 207-664-0012 Toll-free: 877-374-8396 Website: downeastcommunitypartners.org

Transportation services provided to the general public, individuals with disabilities, and the elderly at affordable rates.

#### **Downeast Transportation**

P.O. Box 914 Ellsworth, ME 04605 Phone: 207-667-5796 Website: downeasttrans.org

Offers commuter and scheduled bus service between and within communities throughout Downeast Maine. Buses are equipped with wheelchair lifts.



#### **Healthcare Access Transportation Program**

Phone: 207-647-2483 Website: mainephilanthropy.org/redhen/org/119 Serves Cumberland County

Volunteer driver organization. Does not provide MaineCare reimbursed rides

#### ITNPortland

Dana Warp Mill 90 Bridge St., Suite 210 Westbrook, ME 04092 Phone: 207-854-0505 Website: itnportland.org

Membership-based program, provides transportation for seniors and people with visual impairments in the greater Portland area.

#### Kennebec Valley Community Action Program **Transportation Services (KVCAP)** Toll-free: 800-542-8227 Website: kvcap.org/transportation/

KVCAP works with local service agencies and communities to offer a variety of transportation services including a fixed route general public bus system (Kennebec Explorer) and a flex-route general public bus service (Somerset Explorer). They also offer the KV van door-to-door service.

#### **Regional Transportation Program (RTP)**

1 Ledgeview Dr. Westbrook, ME 04092 Phone: 207-774-2666 Toll-free: 800-224-0704 Website: rtprides.org

Provides county-wide transportation to residents of Cumberland County. This is a shared ride service, trips must be reserved in advance.

#### **United Ambulance Service**

Non-Emergency Wheelchair Transportation Division 192 Russell St. Lewiston, ME 04240 Phone: 207-782-8400 Toll-free: 866-782-8400 Website: unitedambulance.com

An alternative means of transportation for people who are unable to drive themselves to medical appointments and who do not require ambulance transportation. This service is available to MaineCare recipients and to patients wishing to arrange a private pay billing option. Serves Central and Southern Maine.

#### Waldo Community Action Partners (WCAP)

P.O. Box 130, 9 Field St. Belfast, ME 04915 Phone: 207-338-6809 Phone: 855-930-7900, Option 2 Website: waldocap.org

Public transportation services for Waldo, Knox, Lincoln and Sagadahoc counties

#### Western Maine Transportation Services

76 Merrow Rd. Auburn, ME 04210 Toll-free: 800-393-9335 Website: wmtsbus.org

Scheduled public bus service, also seasonal shuttle bus service

#### West's Transportation, Inc.

P.O. Box 82 Milbridge, ME 04658 Phone: 207-546-2823 Toll-free: 800-596-2823 Website: westbusservice.com

Scheduled bus service for Washington County

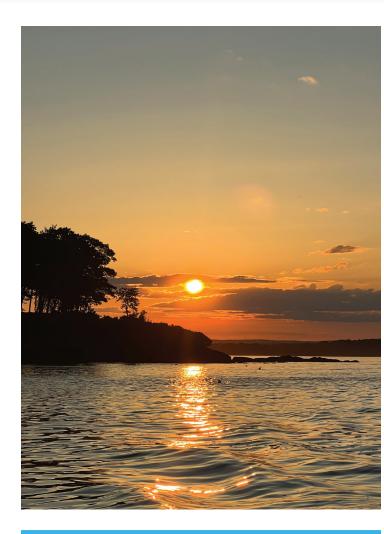
#### York County Community Action Corporation (YCCAC) Phone: 207-459-2932 Website: yccac.org/transportation

Public transportation and contracted/special service transport. Vehicles are lift-equipped.

# Maine Brain Injury INFORMATION CENTER 1-800-444-6443

www.biausa.org/maine

BIAMaine@biausa.org



# **VETERANS SERVICES**

VETERANS CRISIS LINE: 888-568-1112 OR DIAL 988 **AND SELECT 1** 

Text: 838255

#### **Bureau of Maine Veterans' Services**

Central Office: 117 State House Station Augusta, ME 04333 Phone: 207-287-7020 Email: mainebvs@maine.gov Website: maine.gov/veterans

Maine Veterans' Resource Guide: maine.gov/ veterans/docs/MBVS-Resource-Guide.pdf

Online resource search tool: maine.gov/veterans/ resources/index.html

Forms: maine.gov/veterans/forms/index.html

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There are eight field offices: Augusta, Bangor, Caribou, Lewiston, Machias, Portland, Springvale and Togus. For field office locations: maine.gov/veterans/veteransservices-offices/locations/index.html

#### **Military OneSource** Toll-free: 800-342-9647 Website: militaryonesource.mil

One-stop shop for information and services on everything important to life in the military: benefits, resources, support, and confidential help. Service members, their families, and survivors are eligible for free access to the website, call center and online support 24/7/365, from anywhere in the world.

# VA Maine Healthcare System

Website: maine.va.gov/maine-health-care

List of all Maine Veteran Community HealthCare clinics: va.gov/maine-health-care/locations/

Connect with a Patient Advocate: va.gov/mainehealth-care/health-services/patient-advocates/

For an advocate, call: 207-623-5760

#### **Togus VA Medical Center**

1 VA Center Augusta, ME 04330 Phone: 207-623-8411 VA health connect: 833-933-1106 Mental health care: 207-623-8411 x5515

#### **VETERANS COUNSELING/MENTAL HEALTH**

National Alliance on Mental Illness-Maine (NAMI) 52 Water Street Hallowell, ME 04347 Toll-free: 800-464-5767 Website: namimaine.org

Offers the 'NAMI Homefront' educational course: a free, six-session education program for family, friends and partners of military service members and veterans with mental health conditions. This course is designed to help family members understand and support their loved one while maintaining their own well-being.



#### **Health Affiliates Maine**

P.O. Box 1150 Auburn, ME 04211 Phone: 207-333-3278 Email: Info@healthaffiliatesmaine.com Website: healthaffiliatesmaine.com

Outpatient counseling services throughout Maine. Includes services for active service members, veterans, and their families.

#### Spurwink

Veteran's Services 901 Washington Ave., Suite 100 Portland, ME 04103 Phone: 207-871-1200 Toll-Free: 888-889-3903 Email: info@spurwink.org

Outpatient counseling services. Includes communitybased mental health services for Veterans and their families.

# **VET Center Program – Readjustment counseling**

U.S. Department of Veterans Affairs Call Center: 877-927-8387, 24 hours/day Website: vetcenter.va.gov

Vet Centers are community based counseling centers that provide a range of social and psychological services, including professional counseling to eligible veterans, service members, including National Guard, Reservists and their families. Counseling is offered to make a successful transition from military to civilian life or after a traumatic event experienced in the military. Individual, group, marriage and family counseling is offered in addition to referral and connection to other VA or community benefits and services.

#### **VETERANS SERVICES AND SUPPORT**

Maine Veterans Project (MVP) 207 Parkview Ave. Bangor, ME 04401 Phone: 207-262-6061 Website: maineveteransproject.org

MVP offers programs and services to eligible veterans, including an Outdoor and Indoor Recreation Program, a Heating Fuel Program, Vehicle Donation Program, and the Life-Essential Needs Program.

**RESCUE - Resources & Education for Stroke Caregiver's Understanding & Empowerment** Department of Veterans Affairs Website: cidrr8.research.va.gov/rescue/

Resources and education for stroke caregivers

#### Volunteers of America, Northern New England

Veterans Support Services 14 Maine St., Suite 100 Brunswick, ME 04011 Phone: 207-373-1140 Website: voanne.org/services/veterans-services/

Connects veterans and their families with services and assistance. They offer the 'All The Way Home' program which integrates case management, housing, and transition services to help homeless veterans in major life areas (e.g. employment, mental health, substance use, life skills training and more).

#### VETERANS SPORTS AND RECREATION

House in the Woods

217 Skunk Hill Rd. Lee, ME 04455 Phone: 207-570-4806 E-mail: info@houseinthewoods.org Website: houseinthewoods.org

Offers outdoor retreats for active duty military, veterans, and their family members. Activities include hunting, fishing, canoeing, kayaking, hiking, nature tours, and more.

#### **Travis Mills Foundation**

Mailing Address: 647 Castle Island Road, Mt. Vernon, ME 04352 Retreat Address: 1002 Watson Pond Rd. Rome, ME 04963 Phone: 207-480-3490 Email: foundation@travismillsfoundation.org Website: travismills.org

The Travis Mills Foundation provides a Veterans Retreat for post-911 veterans who have been

physically injured in active duty or as a result of their service to our nation. The retreat is an all-inclusive, all-expenses paid, barrier-free experience in Maine. Provides opportunities to participate in adaptive activities, bond with other veteran families and enjoy rest and relaxation in Maine's outdoors.

The Travis Mills Foundation also offers six programs for veterans and their families, all at no cost: Family Program, Warrior PATHH Program, Caregiver Program, Recalibrate Program, Ambassador Program, and Virtual Program. Link to programs and applications: travismillsfoundation.org/programs/

#### Veterans Adaptive Sports & Training (VAST)

Pineland Farms 15 Farm View Rd. New Gloucester, ME 04260 Contact VAST director Kristina for more information Phone: 207-310-8694 Email: kristina@pinelandfarms.org

VAST offers year-round activities based on the needs and wants of veterans. Programs are free. Sports activities include: disc golf, fly and spin cast fishing, orienteering, snow shoeing, bowling, cycling (hand, recumbent & mountain), and many more.

#### **Veterans/No Boundaries**

Maine Adaptive 2 Main St. P.O. Box 853 Bethel, ME 04217 Phone: 207-824-2440 Email: info@maineadaptive.org Website: maineadaptive.org/veterans-noboundaries

Provides veterans and active-duty personnel with disabilities summer and winter adaptive sports activities, free of charge.

#### NEW HAMPSHIRE RECREATION PROGRAMS OPEN TO MAINE RESIDENTS

**Northeast Passage** Veteran Recreation 121 Technology Dr., Suite 161 Durham, NH 03824 Phone: 603-862-0070 Email: northeastpassage@unh.edu Website: nepassage.org/veteran-recreation

Recreational Therapy programming for veterans and active-duty service members of all ability levels. Most program options are provided at no cost to veterans and members of the Armed Forces. Includes a range of activities such as cycling, saltwater and freshwater fishing, indoor rock climbing, wood carving, kayaking, and archery.

Warriors @ 45 North P.O. Box 132 Pittsburg, NH 03592 Phone: 603-331-2993 Email: warriorsat45n@gmail.com Website: warriors45north.com

> Outdoor activities for active duty, veterans, and anyone who has served in the U.S. Armed Forces.

# VISION

Brain injury can have significant effects on the visual system. Examples of vision problems that may occur after brain injury include blurred vision, double vision and/or decreased peripheral vision. Symptoms you may experience include sensitivity to light, difficulty looking at a computer screen, difficulty reading, headache, and feeling nauseous or dizzy. If you are experiencing symptoms, it is advisable to seek evaluation by a neuro-optometrist.

#### **NEURO-OPTOMETRISTS**

Neuro-Optometrists diagnose and treat neurological conditions that impact the visual system. They can help patients rehabilitate their vision with specific optical lenses and re-training exercises.



#### Harbor View Eye Care

Dr. Krishna Krithivas, O.D. 743 Broadway South Portland, ME 04106 Phone: 207-799-3031 Website: harborvieweye.com

Evaluation and vision therapy for visual changes related to Acquired Brain Injury (ABI) and Post-Concussion Svndrome (PCS).

#### **Seacoast Vision Care**

Dr. Nathan Corbell, Ph.D., O.D. Neuro-optometrist 25 Hannaford Dr. Scarborough, ME 04074 Phone: 207-396-6603 Website: seacoastvisioncare.com

Evaluation and neuro-optometric rehabilitation for patients with visual deficits resulting from a brain injury

#### **New Hampshire:**

#### **Visual Victory Training Center**

Dr. Amy Pruszenski, O.D. 150 Griffin Rd., Suite #3 Portsmouth, NH 03801 Phone: 603-766-4548 Website: visualvictorytraining.com

Evaluation and neuro-optometric rehabilitation

#### COMMUNITY-BASED REHABILITATION SERVICES VISUAL IMPAIRMENT AND BLINDNESS

#### The Iris Network

189 Park Ave. Portland, ME 04102 Phone: 207-774-6273 Email: info@theiris.org Website: theiris.org

Helps people with vision impairment or blindness to be as independent as possible.

#### **Neuro-Optometric Rehabilitation Association** (NORA)

Website: noravisionrehab.org

This website includes educational articles about brain injury and vision, information about neuro-optometric rehabilitation, tips for managing vision problems associated with brain injury, and more. There is also a "Find a Provider" tool for locating NORA provider members in your geographic area.

### WEBSITES FOR OTHER HELPFUL **INFORMATION**

- Brain Injury Association of America biausa.org
- Brain Injury Association of America Maine Chapter biausa.org/find-bia/maine
- Brainline brainline.org
- Center for Disease Control and Prevention cdc.gov/ncipc/tbi
- Center for Medicare Advocacy medicareadvocacy.org
- National Institute of Neurological Disorders and Stroke ninds.nih.gov
- The Middle People Project middlepeopleproject.org
- Traumatic Brain Injury Survival Guide tbiguide.com
- Traumatic Brain Injury Center of Excellence health.mil/Military-Health-Topics/Centers-of-Excellence/Traumatic-Brain-Injury-Center-of-**Excellence**
- Model Systems Knowledge Translation Center msktc.org/TBI

# **APPENDIX A**

#### SELECTING AND MONITORING BRAIN INJURY SERVICES

#### **Questions to Make Informed Decisions and Monito Brain Injury Services**

The questions below may not apply to all programs or service providers in all settings. BIAA encourages you to select those questions that make sense for your particular situation. There may be other questions you feel are important as well, so add them. Write down the responses you get. Ask the same questions of each program or service provider you are considering, and the compare the responses. If you need more information or something is not clear, do not hesitate to ask.

Please do not be concerned about the amount of time it may take you to ask the questions you have selected Selecting a program or service that meets your needs is important. Monitoring services once they have begun is also important. Refer to this guide from time to time and reflect on how well the program staff or service provider is doing what they said they would. Ask guestions you did not consider during the selectio process but which become important as things progress. Remember, information is power.

#### **IN-PATIENT MEDICAL AND REHABILITATION** PROGRAMS

#### **Discharge Planning**

Planning for discharge must begin at admission. It is imperative to have an understanding of what the next step is after discharge, as well as what kinds of services might be needed and their availability. Be clear about your intent to be involved in discharge decisions. As with other information, it is important to get discharge planning commitments in writing. It is virtually impossible for anyone to tell you the particular level of recovery that will be achieved. They can, however, commit to what they will do to achieve maximum recovery.

O What is the average length of stay? What is the length of stay you expect for me/my loved one? How is that determined?

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0	What happens if the place the person is expected to go after discharge falls through?
О	What happens if it appears the person has no discharge options except with family, and the family is unable to provide the care or supervision needed, or for any other reason they feel they are not a viable discharge option?
0	Who decides when the individual is ready for discharge? What would make the program extend or shorten the anticipated discharge date? If this is done, how much notice is given, and what is the role of the individual and their family in this decision?
0	What can we do if we feel the discharge is an unsafe discharge?
0	How does the program help research discharge options? Who does this?
0	What assistance does the program offer to determine which other public or private insurance and financial benefits the individual may be eligible for? How will they help you apply and follow the application process for these?
0	What do I need to do to get copies of written reports regularly? Who is responsible for sending me these?
0	How will you schedule regular conference calls for me to speak with the direct service providers if I cannot personally attend an in-person meeting?
0	What kind of family training, support groups and/or therapy is offered? Is there a charge for participation?
0	Is the program CARF brain injury accredited? Any other accreditation?
Ex	perience with People with Brain Injuries
0	How many people with brain injuries has the program worked with in the past year?
0	What staff training is provided? How many ACBIS Certified Brain Injury Specialists (CBISs) are on staff?
	<ul> <li>○</li> <li>○</li> <li>○</li> <li>○</li> <li>○</li> <li>Ex</li> <li>○</li> </ul>



# **APPENDIX B**

#### **GUIDE TO SELECTING LEGAL REPRESENTATION**

### **Consider an Attorney Soon After the Injury Occurs**

- It is important to contact an attorney as soon as possible after a person is injured. An attorney can determine whether the plaintiff has a case.
- An attorney can investigate the case, determine what kind of case to bring against which defendant, and begin preparing the case while the injured person and his or her family focus on rehabilitation and recovery.
- A good lawyer will work to make sure someone with a brain injury receives full compensation for his or her injuries.
- Choosing an attorney requires consideration of many factors, including education and training, knowledge of the consequences and treatment of brain injury, knowledge of how to structure and manage awards, and experience with similar cases. An attorney must have the financial resources to try the case as well as access to the best experts.

#### **Attorneys Also Choose Their Cases Carefully**

Most personal injury attorneys work under a contingent fee arrangement. This means the attorney receives no fee if the plaintiff is not compensated. Attorneys will often invest substantial time and money during the investigation, preparation, and resolution of the case. Because of the financial risk involved, attorneys may decline cases if they do not believe there is a reasonable likelihood of success.

Once you have an appointment with an attorney, be prepared to answer the attorney's questions about the injury. You may also find it useful to have a written list of questions to ask the attorney. During the consultation, you will want to ask about the attorney's legal background and experience with cases involving brain injury.

#### Some Questions You May Want to Ask

- O How much of your practice is devoted to personal injury?
- O Based on the information you have, what are the strengths and weaknesses of my case?
- O What additional information about my case do you need?
- O Who else in your practice would you involve in my case? What role(s) would these people have? Describe their background and expertise.
- O Who will be my primary contact with your practice?
- O Have you been successful handling cases like mine in the past?

# 2025 BIAA-MAINE

# **BRAIN INJURY RESOURCE FAIR**

March 20, 2025 • 12-4 pm

# **AUGUSTA ARMORY**

**179 Western Avenue** Augusta, Maine 04330

# WHO SHOULD ATTEND?



- Social workers
- Care coordinators
- Brain injury clinicians

Individuals with brain injury

Family members/caregivers

 Anyone interested in brain injury services and supports in Maine

# **FREE TO ATTEND!** Register at biausa.org/maine

All attendees must register in order to attend. Questions? Email maine@biausa.org.





Join us Thursday, March 20, 2025 to connect with local resources and find services for yourself or your loved one with brain injury!

# **TABLES AND EXHIBITORS INCLUDE:**



- Brain injury service providers
- Assistive technology
- Advocacy and legal information
- Support, recreational/social groups
- Veteran organizations
- Housing and employment
- Maine brain injury waiver
- Mental health and substance use disorder services
- And more!

WANT TO EXHIBIT OR SPONSOR? Contact Peter Knockstead at pknockstead@biausa.org or (703) 584-8640



**Brain Injury Association of America, Maine Chapter** 126 Western Ave, #261 Augusta, ME 04330 Website: www.biausa.org/maine