

work TBI timely careers
mTBI training education ACBIS
behavior cognition business council
caregiver independence awareness
professionals Board of Directors
BIAA Affiliates concussion affordable injury
impairment accommodation severity
rehabilitation coma pediatric long-term
clinical support medications BIAA Preferred Attorneys
occupational support clinical support neuropsychology school
Someone You Love listen invisible voice post-acute family
help function independence outcome neurology corporate sponsors inpatient
advocacy access to care TBI Act control psychology outpatient
One Voice speech network trauma consciousness
language experts ADA access
policies NBII acute PT



VOICE OF BRAIN INJURY

ANNUAL REPORT 2013

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Meetings were held on February 13, May 22, August 23 & 24, and December 6, 2013.

A Message from the President/CEO



Dear Friends:

Thank you for the trust you have placed in the Brain Injury Association of America (BIAA). With your help and support, we embraced real challenges and opportunities in 2013. And we did so with wisdom, passion, and courage.

It was an active and important year for BIAA. Working with researchers at the Icahn School of Medicine at Mount Sinai, we released *State of the States: Meeting the Educational Needs of Children with Traumatic Brain Injury*. The report discussed best practices for identifying children with brain injury and transitioning them to school and community.

Early in the year, BIAA invited several brain injury organizations to come together to identify commonalities in public policy goals and bring one message to Congress to protect and advance the TBI community in the face of economic turmoil at the federal level. The One Voice Coalition developed "Recommendations to Strengthen Existing Legislation and Programs for Individuals with Brain Injury and Their Families," a white paper that was delivered to relevant congressional offices, federal agencies and other stakeholders.

In December BIAA filed a motion in the United States District Court for the Eastern District of Pennsylvania to participate as *amicus curiae* (friend of the court) on the proposed settlement between the National Football League (NFL) and former players. We filed this motion because the outcome of any settlement is likely to have an impact on similar lawsuits brought on behalf of other classes of people with brain injuries as well as future prevention, research, and treatment of the injury.

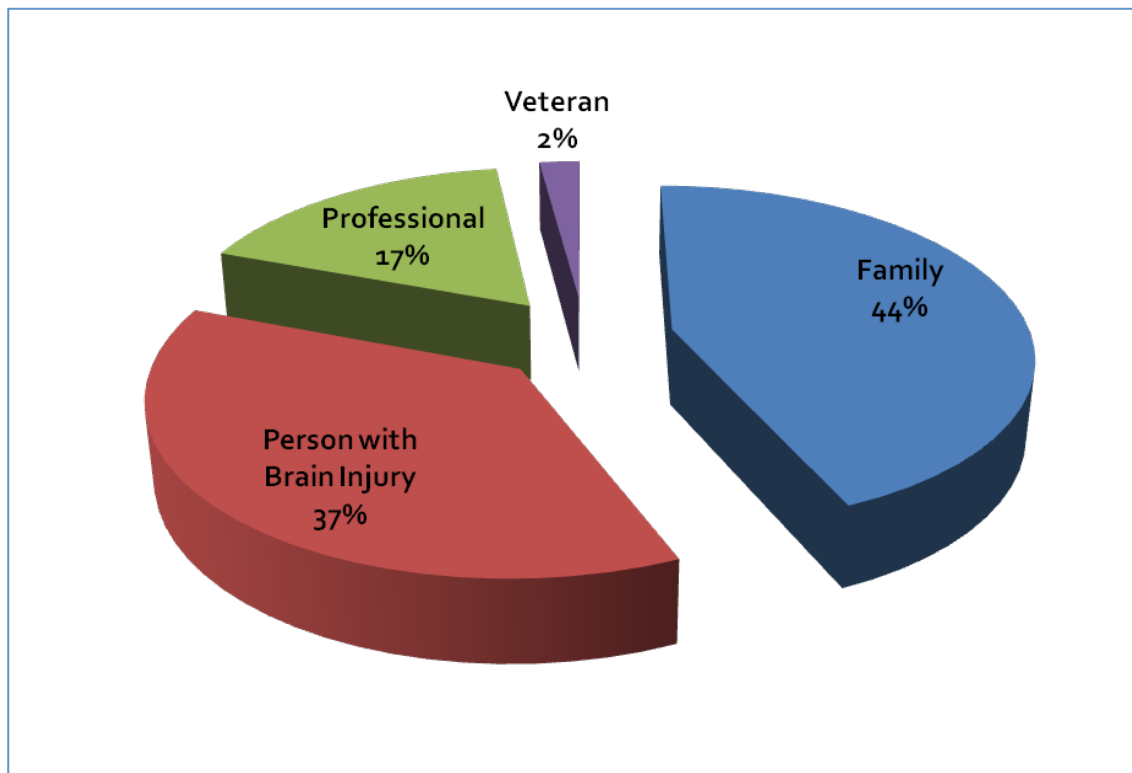
A handwritten signature in black ink that reads "Susan H. Connors". The signature is fluid and cursive.

Susan H. Connors, President/CEO
Brain Injury Association of America

National Brain Injury Information Center

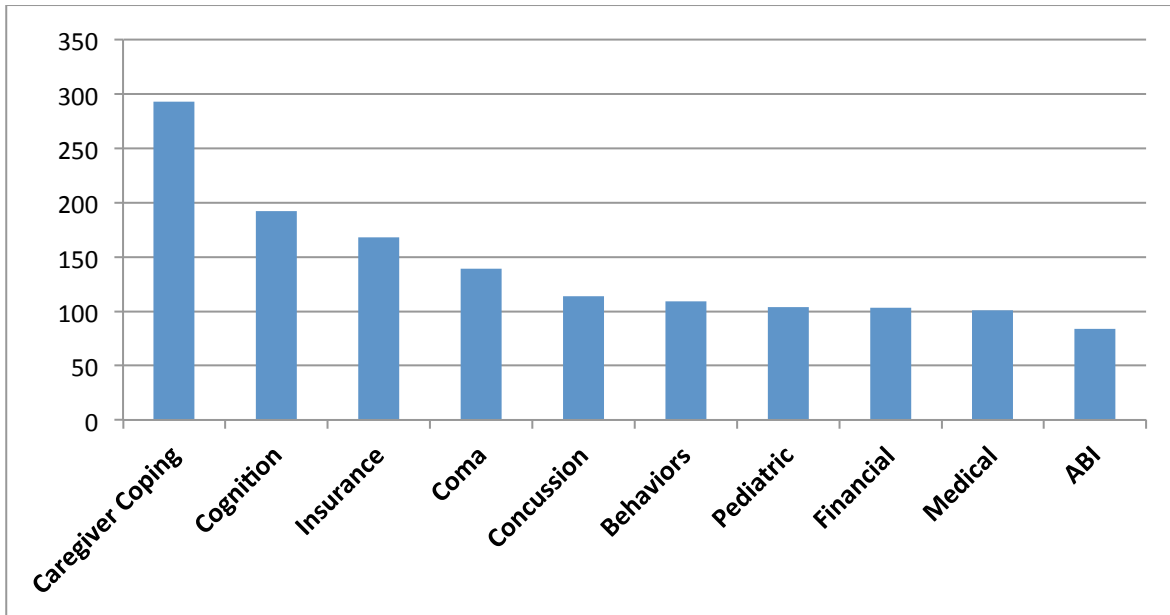
The Brain Injury Association of America (BIAA) established the National Brain Injury Information Center (NBIIIC) to assist individuals and families who experience the life changing, sometimes devastating, effects of brain injury. Callers who dial 1-800-444-6443 are automatically linked compassionate, knowledgeable specialists to assist in locating rehabilitative, legal, financial and other support services critical to maximizing recovery. The NBIIIC program offers consistent, user-friendly information about brain injury provided by trained brain injury specialists. In 2013, BIAA directly responded to 3,085 requests for help – an increase of more than 10 percent over 2012.

CALLERS TO BIAA’S NATIONAL BRAIN INJURY INFORMATION CENTER BY TYPE



Twenty-six Brain Injury Association state affiliates participated in the NBIIIC program in 2013. Collectively, we responded to approximately 30,000 requests for information and resources about brain injury

TOP 10 TOPICS OF INFORMATION REQUESTED IN 2013



Sample responses from people who contacted us for information and support:

"Many thanks. This will give me some direction and hope."

"All of this information is greatly appreciated. I am going to pour over it tonight. I look forward to learning new information and hopefully useful information for my husband. I appreciate the time and effort you took to respond to me."

"I found a speech therapist thanks to your list and she is right around the corner from me! I look forward to my appointment. Thank you so very much for helping me so quickly. This is a big load off of my mind."

"Thank you for speaking with me today. My husband and I greatly appreciate your compassion, advice, explanations and support! I am so glad we found out about you and your organization!"

"Once again I thank you very, very much for chatting with me and sending these links which are 'fully packed' with information and have helped me already. Continue to do what you are doing – *you are making a difference*"

Advocacy

BIAA actively lobbied for favorable regulations under the **Patient Protection and Affordable Care Act** – particularly those involving mandatory benefit categories and non-discrimination provisions – and prepared advocates to implement healthcare reform at the state level.

BIAA worked to reauthorize the **Traumatic Brain Injury (TBI) Act**, the only federal legislation that specifically addresses scientific research, data collection, public awareness and service system access for civilians with brain injury. The TBI Act was voted out of the House Committee on Energy and Commerce on December 11, 2013, in an open markup.

BIAA called on Congress to fully fund the TBI Act and to provide sufficient resources for the TBI Model Systems of Care, 16 research centers located across the U.S. that contribute to the only non-proprietary, longitudinal database on what happens to people after sustaining a brain injury. The Model Systems are a key source of evidence-based medicine and serve as a proving ground for future researchers.

In February 2013, BIAA invited seven brain injury organizations to come together to identify commonalities in public policy goals and bring one message to Congress to protect and advance the TBI community in the face of economic turmoil at the federal level. Over the course of seven months, the consortium members met in person and by teleconference to develop a white paper that was delivered to relevant congressional offices, federal agencies and other stakeholders. That white paper, “Recommendations to Strengthen Existing Legislation and Programs for Individuals with Brain Injury and Their Families,” is available for download from the BIAA website in the Position Papers section.

BIAA actively participated with ten coalitions, including: The Disability and Rehabilitation Research Coalition; the CCD Health, Veterans, Long Term Services, Education Task Forces; the National Collaborative on Children’s Brain Injury; IVP Stakeholders; the Neurology Coalition; the Therapy Cap Coalition; the ITEM Coalition; the HAB Coalition; the Future Care Coalition (led by BIAA with United Spinal); the Coalition to Preserve Rehabilitation; the ACRM Rehab working group; and the Coalition for Regenerative Stem Cell Medicine.

Education, Research, and Support Services

The **2013 BIAA Brain Injury Business Practice College** was held Jan. 28-30 in Scottsdale, Ariz. Presentations included the art of negotiation, data acquisition and management, using data to inform health care practices, VitalSmarts' Crucial Conversations and Crucial Confrontations Overview, new CARF standards for brain injury rehabilitation and its new independent evaluation accreditation, health care reform, and breakouts targeting operations, financial, and human resources professionals.

The Academy of Certified Brain Injury Specialists (ACBIS) has been a cornerstone of the Association's professional education since 1996. This national certification program expanded to include more than 5,500 individuals who specialize in delivering brain injury treatment and services. The Association is grateful to the professionals who volunteer their expertise to maintain and enhance the quality of ACBIS education and the rigor of the certification process:

Sharlene Adams, CBIST, LSX
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The BIAA Career Center launched in October 2013 to help match brain injury professionals with the best jobs in the field. For job seekers, the BIAA Career Center is a free service that provides access to employers and jobs in healthcare and brain injury. Employers can post jobs online, search for candidates based on specific job criteria, and create online resume agents to contact qualified candidates. BIAA also launched a strategic partnership with the National Healthcare Career Network (NHCN), giving registered employers and job seekers access to a larger database of industry-specific resumes and job postings.

BIAA presented five webinar series in 2013: **David Strauss Memorial Series**, **Mitch Rosenthal Memorial Series**, **Caregiver Education Series**, **Business of Brain Injury Series**, and the new **Butch Alterman Memorial Series** for people with brain injuries.

David Strauss Memorial Series:

BrainSTEPS, Brenda Eagan Brown, M.S.Ed., CBIS
Four Ways of Being in the World of Brain Injury, Sheldon Herring, Ph.D.
The Rehabilitation Continuum, Kier Bison, Ph.D.
Neuroendocrine Dysfunction following TBI, Lisa Kreber, Ph.D.
Age-related Brain Disease, Thomas Hall, M.A.

Mitch Rosenthal Memorial Series:

Identifying Mild TBI after Military Blast Exposure, William C. Walker, M.D.
Sexual Functioning after TBI, Angelle Sander, Ph.D.
Use of Imaging in Concussion Diagnosis and Treatment, Barry Willer, Ph.D., and John Leddy, M.D., FACSM, FACP
Web-Based Training in Family Advocacy, Ann Glang, Ph.D., and Karen McLaughlin, Ph.D., CCC-SLP

Caregiver Education Series:

Coping with Problem Solving Deficits in the Community, Allison Clark, Ph.D.
Substance Misuse Treatment in the Community, Jennifer Bogner, Ph.D., ABPP, and Monica Lichi, M.S.Ed., PC, M.B.A.
Cognitive Rehabilitation and the Use of Computers, Gerald Voelbel, Ph.D.
Smart Apps to Help with Play and Organization, Michelle Ranae Wild
Extending the Rehabilitation Continuum, Alice Krauss M.Ed., OTR/L, Julie Schafer MPH, CPH, MCHES, and Kathy Martin M.Ed., CRC, CPCRT, CBIST
Anger Management following TBI, Tessa Hart, Ph.D., and Monica Vaccaro, M.S.

Business of Brain Injury Series:

Using the Baldrige Leadership Award Criteria at Special Tree, Lynne Slevin
Outpatient, Home and Community Based Services, Anne Marie McLaughlin, Ph.D.
Update on the ACA, Peter Thomas, J.D., and Bobby Silverstein, J.D.
Rainbow U: A Case Study in Holistic Group Based Treatment, Heidi Reyst, Ph.D., CBIST

Butch Alterman Memorial Series:

Realistic Hope After Brain Injury, Mark Palmer

Public Awareness and Prevention



In May 2013, BIAA released *State of the States: Meeting the Educational Needs of Children with Traumatic Brain Injury*. This white paper discussed best practices for identifying children with brain injury and transitioning them to school and community. BIAA collaborated with the Icahn School of Medicine at Mount Sinai in a National Institute on Disability and Rehabilitation Research grant to write the paper. Free copies are available for download from BIAA's website.

BIAA and its network of chartered state affiliates celebrated **Brain Injury Awareness Month** in March 2013 with a focus on the nationwide education and advocacy campaign: "Anytime. Anywhere. Anyone. Brain injuries do not discriminate." BIAA, along with several chartered state affiliates and many advocates, gathered on Capitol Hill in Washington, D.C., on March 13 for Brain Injury Awareness Day to advocate for brain injury funding and programs to raise awareness of and support for brain injury initiatives.



In 2013, more than 60,000 copies of BIAA's quarterly magazine, **THE Challenge!**, were distributed in print and thousands more copies viewed online at www.biausa.org. BIAA welcomed more than 1.2 million visitors to its website in 2013.

BIAA presented the **2013 William Fields Caveness Award** to Donald G. Stein, Ph.D., and the **2013 Sheldon Berrol M.D. Clinical Service Award** to Brent E. Masel, M.D. Members of the 2013 BIAA Awards Committee were: Sue Bartlett, LCSW, CRC; Steven Flanagan, M.D.; Flora Hammond, M.D.; Harvey Jacobs, Ph.D.; James Malec, Ph.D.; Nathan Zasler, M.D.; and Ross Zafonte, D.O.

On December 18, 2013, BIAA filed a motion in the United States District Court for the Eastern District of Pennsylvania to participate as *amicus curiae* (friend of the court) on the proposed settlement between the National Football League (NFL) and former players. The motion was filed because the outcome of any settlement is likely to have an impact on similar lawsuits brought on behalf of other classes of people with brain injuries as well as future prevention, research, and treatment of the injury. If the motion is granted, BIAA will review any future proposed settlement (once it is received by the court) and comment on its fairness.

Chartered State Affiliates

The Brain Injury Association of America's chartered state affiliates provide local and statewide help, hope, and healing to millions of constituents through programs and services, education, prevention and awareness initiatives, and support groups.

BIAA held its **18th Annual Affiliate Leadership Conference** in Clearwater Beach, Fla., November 13-15, 2013. BIAA Affiliate leaders came together to discuss advocacy, awareness, access to resources,

and other subjects important in helping fulfill BIAA's mission to advance prevention, research, treatment, and education to improve the quality of life for all those affected by brain injury.



Patrick Gorman, Psy.D., received the Affiliate Leadership Award for Chief Volunteer Officer of the Year for his work with Brain Injury Association of Florida. Steven D. Wade, executive director, Brain Injury Association of New Hampshire (BIANH), was presented with the award for Chief Staff Professional of the Year.



Five affiliates were chosen to pilot the first year of BIAA's signature **Bowling for Brain Injury** fundraising event. Bowling alleys in Nebraska (Lincoln and Omaha), Indiana (Indianapolis and Fort Wayne), Illinois (Chicago and Naperville), New York (Albany and Rochester), and Missouri (St. Louis and Springfield) welcomed more than 830 participants who collectively raised more than \$150,000 for our cause.

BIAA Mission

Our mission is advance brain injury prevention, research, treatment and education and to improve the quality of life for all people affected by brain injury.

Core Belief

Brain injury is a misdiagnosed, misunderstood, under-funded neurological disease. Until there is a cure, people who sustain brain injuries must have timely and equal access to expert trauma care, specialized rehabilitation, lifelong disease management and individualized services and supports in order to live healthy, independent and satisfying lives.

Guiding Principles

1. We value strong leadership.

We expect Board members to be fully engaged in BIAA's mission. We set high standards for management and staff. State affiliate leaders are an integral part of our organization; we value their "on-the-ground" experience in shaping plans and policy decisions.

2. We serve the entire field.

We respect the dignity and worth of all people. We encourage individuals with brain injury and their family members to participate in BIAA in meaningful ways while simultaneously welcoming the perspectives of researchers, clinicians and other professionals. We value the accomplishments of those who came before us and embrace the next generation of leaders who will pursue BIAA's mission with urgency and excellence.

3. We act with integrity while functioning as a business.

We seek transparency in our communications and agility in our operations. At all times, we strive to be a growth-oriented, metrics-driven organization employing technology and entrepreneurial approaches to achieve BIAA's mission. We foster mutually beneficial relationships with other organizations that share our goals.

Strategic Priorities

The Brain Injury Association of America's strategic priorities for 2010 to 2014 are to:

- Increase access to brain injury treatment and care.
- Unify BIAA and state affiliates.
- Embrace technology in all aspects of our work.
- Secure adequate resources to accomplish the mission.
- Influence awareness and understanding of brain injury.

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Rainbow Rehabilitation Centers



The Transitional Learning Center at Galveston (TLC)



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BIAA is grateful for the contributions of the individuals, families, corporations and foundations listed below. Without the generous support of so many, BIAA would not have achieved the impressive accomplishments described in this annual report.

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Glen and Pat Tryer	Susan Wack	Carol Wells
Lili Tsang	Michelle Wade	Kristin Wells
Cicely Tucker	Paul Wade-Woolley	Shelly Wells
Erica Tucker	Ayako Wagner	Allison Welsh
Francis E. Tucker	Dallas Wagner	Charlene Wenzel
Jessica Tucker	Janet Wagner	Valerie Wenzel
John H. Tucker	Lynne Wagner	Mark Wenzl
Jonathan Tucker	Roger A. Waha	Brian Wenzlick
Kevin P. Turner	Max Wake	John and Mary Wepfer
Toni Turner	Lynn Wald	Allison West
Marcy Twardak	Robert Walda	Robert Whatley
Janet S. Tyler	Darrel Walker	Linda Whelton
Michelle Tyser	Ron Walker	Debra and Michelle White
Frieda Ulm	Tom and Janis Walker	Gail White
United Way California Capital Region	Ann Wall	Laurie White
United Way of New York City	Nancy Wall	Leesa White
Roger Upton	Trevor Wallace	Katie Whiteman
Christopher Urban	Victoria Walsh	Cory Whitney
Joseph Urbauer	Arlene Walton	Michelle Whitten
Becky Vahle	Bill and Cindy Wandland	Richard Widdicombe
Neil Valentine	Melissa Wandolowski	Brittany Wiecinski
Marc Valerio	Lynnette Ward	Beth Wierda
Jack and Uta Valpey	Steve Ward	Becky Wilcox
Aledia van der Woerd	Winifred Ward	C.C. Wilcox
Becky van der Woerd	Elizabeth M. Warner	Wallace and Beverly Wilcox
Mark and Sonja van der Woerd	Erica Warren	Gary Wildman
Betsy Van Markwyk	Donald Washburn	Chandra Williams
Joseph Vanable	Robert Washburn	Gail Williams
	Linda Watkins	Marianne E. Williams

Robert Williams
Marjorie M. Wilnes
Debbie Wilson
Megan Wilson
Richard Wilson
Amanda Winchester
Ron and Daisy Wingert
Brent and Whitney Winkel
Robert Winkeljohn
Lori Winter
Christine Wischmeier
Fran Wiselady
Laura Wiseman
Dennis and Michala Witas
Ronald Withem
John Wittenauer
Julie Wojcik
Jerry Wolf
Leann Wolff
Nancy Wolff
Mary J. Wolzen
Connie Wong
Helen Wong

Lisa Wong
Micah Wood
Jon Woodbury
Juliann Woodbury
Tim Woodbury
Steve Woods
Rick and Beth Woodward
Kim Marie Workman
Samuel H. and Kim Marie Workman
Mike Wortman
Betty Wren
Michelle Wren
Gail Wright
Todd A. Wright
Robert and Barbara Wunsch
Jennifer Wynkoop
Jesse Yager
Jason and Angela Yamnitz
Chalon Ybarra
Dave and Sarra Yoder
Harriet Yogel
Dominique R. Young
Heather Young

Kyle R. Young
Lori C. Young
Mary Lea Yseth
Robert Zaborowski
Patty Zahoran
Trinidad Zamora
Ruben and Arlene Zapata
Tony Zapata
Jason Zavislak
Angelica Zdanewicz
Nikole Zegunis
Mary Zettwoch
Bruce and Donna Zides
Greg Zimmer
Janice A. Zirkle
Al Znamenacek
H.J. Zoffer
Michael Zolfo
Sarah Zulkoski
Frances Zwicklbauer
Liesl Zwicklbauer

Brain Injury Association of America Financial Highlights

The figures on this page depict the financial activities of the Brain Injury Association of America for the fiscal year ended December 31, 2013.

Statement of Activities

PUBLIC SUPPORT AND OTHER REVENUE

Contributions	\$1,082,358
Program Services Revenue	\$1,244,093
Investment Revenue	\$4,403
Other Revenue	\$25
Loss on Disposal of Assets	\$0
Total Revenue	<u>\$2,330,879</u>

EXPENSES

Public Awareness and Communications	\$848,450
Affiliate Services	\$154,668
Education, Training and Research Services	\$331,063
Individual and Family Services	\$115,455
Government Relations and Advocacy	\$289,708
Management and General	\$140,477
Fundraising	\$358,672
Total Expenses	<u>\$2,238,493</u>

Statement of Financial Position

ASSETS

Cash, Cash Equivalents and Investments	\$1,797,322
Property and Equipment	\$13,855
Other Assets	\$38,111
Total Assets	<u>\$1,849,288</u>

LIABILITIES and NET ASSETS

LIABILITIES

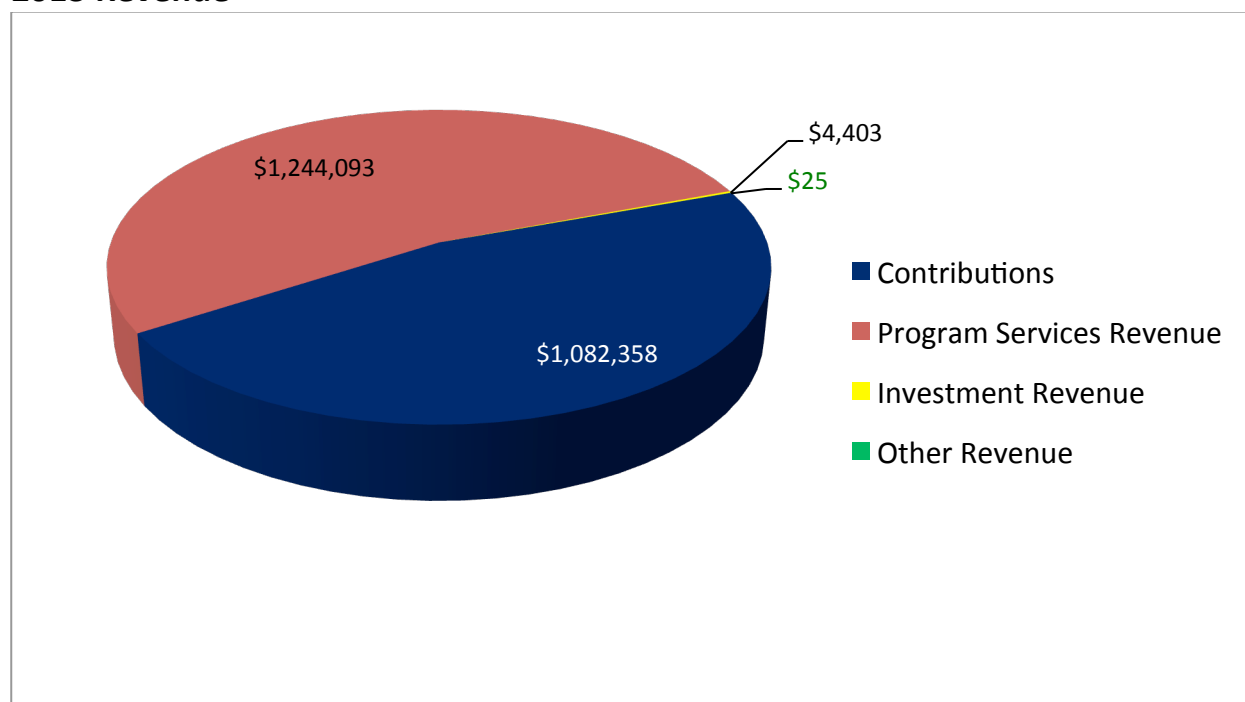
Accounts Payable & Accrued Expenses	\$103,920
Deferred Revenue	\$436,741
Deferred Rent	17,236
Total Liabilities	<u>\$557,897</u>

NET ASSETS

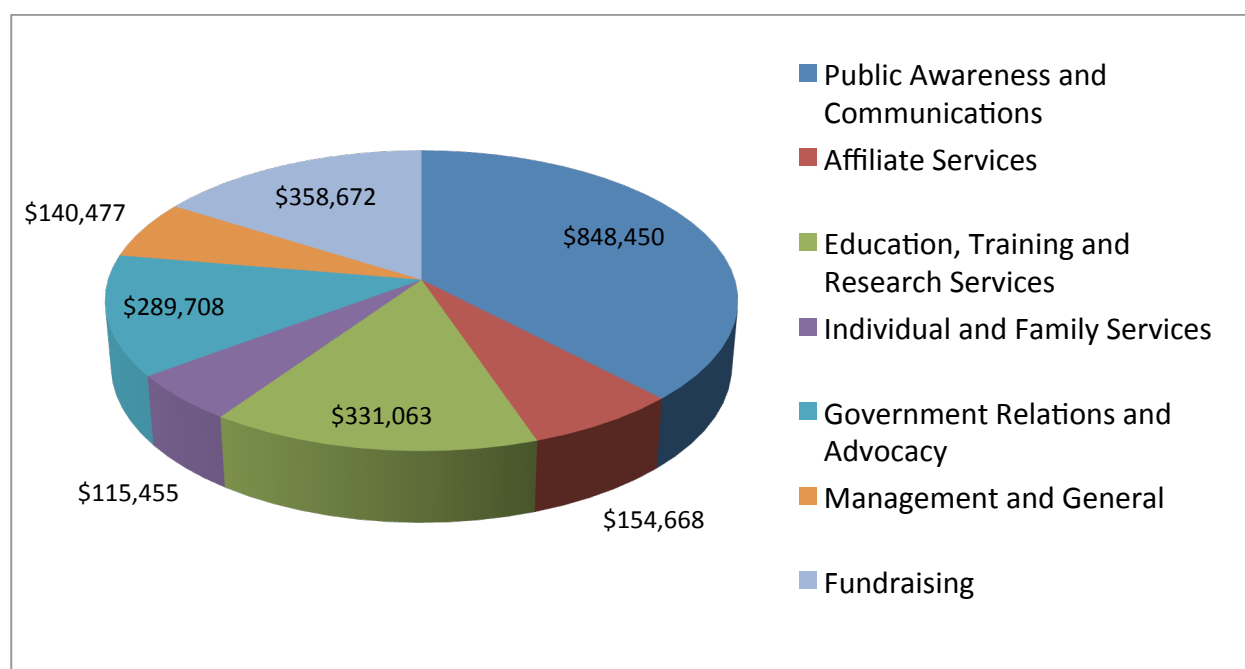
Unrestricted Net Assets	\$1,129,453
Temporarily Restricted Net Assets	\$155,199
Permanently Restricted Net Assets	\$6,739
Total Net Assets	<u>\$1,291,391</u>
Total Liabilities and Net Assets	<u>\$1,849,288</u>

A complete copy of financial statements audited by Dixon Hughes Goodman LLP is available upon request from the Brain Injury Association of America, Inc., 1608 Spring Hill Road, Suite 110, Vienna, VA 22182 or on our website at www.biausa.org.

2013 Revenue



2013 Expenses



2013 Staff

Marianna Abashian, Director of Professional Services

Greg Ayotte, Director of Consumer Services

Amy Colberg, Director of Government Affairs

Susan Connors, President and CEO

Lexy deGraffenreid, Customer Service Specialist

Ahmed Huidibro, Customer Service Specialist

Jessica Lucas, ACBIS Coordinator

Mary Reitter, Executive Vice President/COO

Rob Traister, Director of Communications